

VIAC VIAC VIAC VIAC **RULES OF
ARBITRATION
AND MEDIATION** VIAC VIAC

VIENNA RULES AND VIENNA MEDIATION RULES 2021

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VIAC RULES OF ARBITRATION

VIENNA RULES | in force as of 1 July 2021



VIAC RULES OF MEDIATION

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INDEX

PART I VIAC RULES OF ARBITRATION

GENERAL PROVISIONS

Article 1	VIAC and Applicable Version of the Vienna Rules.....	10
Article 2	Board	11
Article 3	Advisory Boards	12
Article 4	Secretary General, Deputy Secretary General and Secretariat	12
Article 5	Languages of Correspondence	13
Article 6	Definitions	13

COMMENCEMENT OF THE ARBITRATION

Article 7	Statement of Claim	14
Article 8	Answer to the Statement of Claim	15
Article 9	Counterclaim	15
Article 10	Registration Fee	16
Article 11	Transmission of File	16
Article 12	Written Communications, Time Limits and Disposal of File	17
Article 13	Representatives	18
Article 13a	Third-Party Funding	18

JOINDER OF THIRD PARTIES AND CONSOLIDATION

Article 14	Joinder of Third Parties	18
Article 15	Consolidation	19

ARBITRAL TRIBUNAL

Article 16	General Provisions	20
Article 17	Constitution of the Arbitral Tribunal	21
Article 18	Constitution of the Arbitral Tribunal in Multi-Party Proceedings	22
Article 19	Confirmation of the Nomination	22
Article 20	Challenge of Arbitrators	23
Article 21	Premature Termination of the Arbitrator's Mandate	24
Article 22	Effects of the Premature Termination of the Arbitrator's Mandate	24

CHALLENGE OF EXPERTS

Article 23 Challenge of Experts	25
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JURISDICTION OF THE ARBITRAL TRIBUNAL

Article 24 Jurisdiction of the Arbitral Tribunal	26
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PROCEEDINGS BEFORE THE ARBITRAL TRIBUNAL

Article 25 Place of Arbitration	26
Article 26 Language of the Proceedings	27
Article 27 Applicable Law, Amiable Compositeur	27
Article 28 Conduct of the Arbitration	27
Article 29 Establishing the Facts of the Case	28
Article 30 Oral Hearing	28
Article 31 Duty to Object	28
Article 32 Closure of the Proceedings and Time for Rendering the Award	29
Article 33 Interim and Conservatory Measures / Security for Costs	29
Article 34 Means of Termination of the Proceedings	30
Article 35 Decisions of the Arbitral Tribunal	31
Article 36 Arbitral Award	31
Article 37 Award on Agreed Terms and Recorded Settlement	32
Article 38 Decision on Costs	33
Article 39 Correction, Clarification and Supplementation of the Arbitral Award	33
Article 40 Remission to the Arbitral Tribunal	34
Article 41 Publication of Awards	34

COSTS

Article 42 Advance on Costs	35
Article 43 Advance on Costs for Additional Procedural Costs	37
Article 44 Composition and Calculation of the Procedural Costs	37

MISCELLANEOUS PROVISIONS

Article 45 Expedited Proceedings	40
Article 46 Disclaimer and Waiver of Immunity	41
Article 47 Transitional Provision	41

PART II VIAC RULES OF MEDIATION

Article 1 VIAC and Applicable Version of the
Vienna Mediation Rules44

Article 2 Definitions45

Article 3 Commencing the Proceedings46

Article 4 Registration Fee47

Article 5 Place of the Sessions47

Article 6 Language of the Proceedings47

Article 7 Appointment of the Mediator48

Article 8 Advance on Costs and Costs49

Article 9 Conduct of the Proceedings50

Article 10 Parallel Proceedings51

Article 11 Termination of the Proceedings52

Article 12 Confidentiality, Admissibility of Evidence and
Subsequent Representation52

Article 13 Disclaimer53

Article 14 Transitional Provision53

**PART III ANNEXES TO THE VIAC RULES OF ARBITRATION
AND MEDIATION**

ANNEX 1 MODEL CLAUSES56

ANNEX 2 INTERNAL RULES OF THE BOARD61

ANNEX 3 SCHEDULE OF FEES62

ANNEX 4 VIAC AS APPOINTING AUTHORITY64

ANNEX 5 VIAC AS ADMINISTERING AUTHORITY67

ANNEX 6 SUPPLEMENTARY RULES FOR DISPUTES
RELATING TO SUCCESSION70

PART I



VIAC RULES OF ARBITRATION

VIENNA RULES | in force as of 1 July 2021

GENERAL PROVISIONS

VIAC AND APPLICABLE VERSION OF THE VIENNA RULES

Article 1

(1) The Vienna International Arbitral Centre (“VIAC”) is the Permanent International Arbitration Institution of the Austrian Federal Economic Chamber¹. VIAC administers domestic and international arbitrations as well as proceedings pursuant to other alternative dispute resolution methods, if the parties have agreed upon the VIAC Rules of Arbitration (“Vienna Rules”), the VIAC Rules of Mediation (“Vienna Mediation Rules”), the VIAC Rules of Investment Arbitration (“Vienna Investment Arbitration Rules”), the VIAC Rules of Investment Mediation (“Vienna Investment Mediation Rules”); or if it has been otherwise agreed or foreseen that VIAC should serve as the administering institution.

(2) Unless the parties have agreed otherwise, the Vienna Rules shall apply in the version in effect at the time of the commencement of the arbitration (Article 7 paragraph 1), if the parties, before or after the dispute has arisen have agreed to submit their dispute to the Vienna Rules.

(3) The Board may refuse to administer proceedings if the arbitration agreement deviates fundamentally from and is incompatible with the Vienna Rules.

¹ According to Section 139 paragraph 2 of the Federal Statute on the Economic Chambers 1998 (“Wirtschaftskammergesetz 1998”), Federal Law Gazette I No 103/1998 as amended by Federal Law Gazette I No 27/2021

BOARD

Article 2

(1) The Board of VIAC shall consist of a minimum of five members. The members of the Board shall be appointed for a term of up to five years by the Extended Presiding Committee of the Austrian Federal Economic Chamber upon recommendation by the President of VIAC. Members may be appointed for consecutive terms.

(2) The members of the Board shall elect from among their number a President and up to two Vice Presidents. In the event the President is prevented from performing his duties, such duties shall be assumed by a Vice President in accordance with the Internal Rules of the Board (Annex 2).

(3) Members of the Board, who are or were involved in an arbitration administered by VIAC in any capacity whatsoever, may not be present at, or participate in any way in deliberations or decisions pertaining to those proceedings. This shall not impair the existence of a quorum of the Board.

(4) The members of the Board shall perform their duties to the best of their knowledge and ability and in performing their duties they shall be independent and not be bound by any instructions. They have the duty to keep confidential all information acquired in the course of their duties.

(5) The Board may establish and amend its own Internal Rules (Annex 2).

ADVISORY BOARDS

Article 3

The Board may establish Advisory Boards that assist the Board in an advisory capacity. Advisory Boards consist of arbitration and/or mediation experts who may be invited by the Board.

SECRETARY GENERAL, DEPUTY SECRETARY GENERAL AND SECRETARIAT

Article 4

- (1) Upon recommendation of the Board of VIAC, the Secretary General and the Deputy Secretary General of VIAC shall be appointed by the Extended Presiding Committee of the Austrian Federal Economic Chamber for a term of up to five years. The Secretary General and Deputy Secretary General may be appointed for consecutive terms. Upon expiration of the term, if no renewal of the appointment has been made, the Secretary General and the Deputy Secretary General shall remain in office until a new appointment has been made.
- (2) The Secretariat manages the administrative matters of VIAC under the direction of the Secretary General and the Deputy Secretary General except for matters which are reserved to the Board. If a Deputy Secretary General has been appointed, the Deputy Secretary General may render decisions that fall within the competence of the Secretary General if the Secretary General is unable to perform his duties, or with authorization by the Secretary General.
- (3) Members of the Secretariat, who are or were involved in an arbitration administered by VIAC in any capacity whatsoever, may not be present at, or participate in any way in deliberations or decisions pertaining to those proceedings.
- (4) The Secretary General and the Deputy Secretary General shall perform their duties to the best of their knowledge and ability and shall not be bound by any instructions. They have the duty to keep confidential all information acquired in the course of their duties.
- (5) If the Secretary General and the Deputy Secretary General become unable to exercise their duties, the Board members shall appoint from their number a member to perform the relevant duties. For as long as the appointee serves as Secretary General, the membership of the appointee in the Board shall be suspended.

LANGUAGES OF CORRESPONDENCE

Article 5

The correspondence of the parties with the Board and Secretariat shall be in German or English.

DEFINITIONS

Article 6

(1) In the Vienna Rules

1.1 party or parties refer to one or more claimants, respondents or one or more third parties joined to the arbitration in a statement of claim;

1.2 claimant refers to one or more claimants;

1.3 respondent refers to one or more respondents;

1.4 third party refers to one or more third parties who are neither a claimant nor respondent in the pending arbitration and whose joinder to this arbitration has been requested;

1.5 arbitral tribunal refers to a sole arbitrator or a panel of three arbitrators;

1.6 arbitrator refers to one or more arbitrators;

1.7 co-arbitrator refers to any member of a panel of arbitrators except its chairperson;

1.8 award refers to any final, partial or interim award;

1.9 third-party funding refers to any agreement entered into with a natural or legal person who is not a party to the proceedings or a party representative (Article 13), to fund or provide any other material support to a party, directly or indirectly financing part or all of the costs of the proceedings either through a donation or a grant, or in exchange for remuneration or reimbursement that is wholly or partially dependent upon the outcome of the proceedings.

(2) To the extent the terms used in the Vienna Rules refer to natural persons, the form chosen shall apply to all genders. In practice, the terms in these rules shall be used in a gender-specific manner.

(3) References to “Articles” without further specification relate to the relevant articles of the Vienna Rules.

COMMENCEMENT OF THE ARBITRATION

STATEMENT OF CLAIM

Article 7

(1) The arbitral proceedings shall be initiated by submitting a statement of claim. The proceedings shall commence on the date of receipt of the statement of claim by the Secretariat of VIAC or by an Austrian Regional Economic Chamber in hardcopy form or in electronic form (Article 12 paragraph 1); hereby, the proceedings become pending. The Secretariat informs the other parties of the receipt of the statement of claim.

(2) The statement of claim shall contain the following information:

2.1 the full names, addresses, including electronic mail addresses, and other contact details of the parties and any comment on the parties' nationalities;

2.2 a statement of the facts and a specific request for relief;

2.3 the monetary value of each individual claim at the time of submission of the statement of claim if the relief requested is not exclusively for a specific sum of money;

2.4 particulars regarding the number of arbitrators in accordance with Article 17;

2.5 the nomination of an arbitrator if the dispute shall be decided by a panel of three arbitrators, or a request that the arbitrator be appointed by the Board; and

2.6 particulars regarding the arbitration agreement and its content.

(3) If the statement of claim does not comply with paragraph 2 of this Article, or if a copy of the statement of claim or the exhibits is missing (Article 12 paragraph 1), the Secretary General may request that the claimant remedy the defect within a time-period set by the Secretary General. If the claimant complies with the order to remedy the defect within the set deadline, the statement of claim shall be deemed to have been submitted on the date on which it was first received. If the claimant does not comply with the order to remedy the defect within the set deadline, the Secretary General may declare the proceedings terminated (Article 34 paragraph 3). This shall not prevent the claimant from raising the same claims at a later time in another proceeding.

(4) The Secretary General shall transmit the statement of claim to the respondent if no order to remedy pursuant to paragraph 3 of this Article was issued or if the claimant complied with such an order.

ANSWER TO THE STATEMENT OF CLAIM

Article 8

(1) The Secretary General shall request the respondent to submit to the Secretariat an answer to the statement of claim (Article 12 paragraph 3) within a period of 30 days upon receipt of the statement of claim.

(2) The answer to the statement of claim shall contain the following information:

2.1 the full name, address, including electronic mail address, and other contact details of the respondent and any comment on the parties' nationalities;

2.2 comments on the request for relief and the facts upon which the statement of claim is based, as well as the respondent's specific request for relief;

2.3 particulars regarding the number of arbitrators in accordance with Article 17; and

2.4 the nomination of an arbitrator if the dispute shall be decided by a panel of three arbitrators, or a request that the arbitrator be appointed by the Board.

COUNTERCLAIM

Article 9

(1) Claims by the respondent against the claimant may be raised as counterclaims in the same proceedings.

(2) Articles 7, 10 and 11 apply to counterclaims.

(3) The arbitral tribunal may return the counterclaim to the Secretariat to be addressed in separate proceedings if:

3.1 the parties are not identical; or

3.2 a counterclaim submitted after the answer to the statement of claim would result in a substantial delay in the main proceedings.

(4) The arbitral tribunal shall give the claimant the opportunity to submit an answer to an admitted counterclaim. Article 8 applies to an answer to the counterclaim.

REGISTRATION FEE

Article 10

- (1) The claimant shall pay the registration fee net of any charges in the amount stipulated in Annex 3 within the time limit set by the Secretary General. Likewise, in the case of joinder of a third party (Article 14), the requesting party shall pay a registration fee.
- (2) If there are more than two parties to the arbitration, the registration fee shall be increased by 10 percent for each additional party, up to a maximum increase of 50 percent.
- (3) The registration fee is non-refundable. The registration fee shall not be deducted from the paying party's advance on costs.
- (4) The statement of claim and any request for joinder of a third party shall be sent to the other parties only after full payment of the registration fee. The Secretary General may grant a reasonable extension of the time period for payment of the registration fee. If payment is not effected by the deadline, the Secretary General may declare the proceedings terminated (Article 34 paragraph 3). This shall not prevent the claimant from raising the same claims at a later time in another proceeding.
- (5) If proceedings under the Vienna Mediation Rules are commenced before, during or after arbitral proceedings under the Vienna Rules between the same parties and concerning the same subject matter, no further registration fee will be charged in the subsequently commenced proceedings.

TRANSMISSION OF FILE

Article 11

The Secretary General shall transmit the file to the arbitral tribunal if:

- the Secretariat has received the statement of claim (counterclaim) in accordance with the requirements of Article 7; and
- all members of the arbitral tribunal have been appointed; and
- the advance on costs pursuant to Article 42 has been paid in full.

WRITTEN COMMUNICATIONS, TIME LIMITS AND DISPOSAL OF FILE

Article 12

- (1) A statement of claim, including exhibits, shall be submitted in electronic form and in hardcopy form in the number of copies necessary to provide each party with a copy.
- (2) After transmission of the file to the arbitral tribunal, all written communications and exhibits shall be sent to each party and each arbitrator in the manner stipulated by the arbitral tribunal. The Secretariat shall receive all written communications between the arbitral tribunal and the parties in electronic form.
- (3) Written communications shall be sent in hardcopy form by registered mail, letter with confirmation of receipt, courier service, or in electronic form, or by any other means of communication that provides a record of sending.
- (4) Written communications shall be sent to the address of the addressee for whom it is intended, as last notified. Once a party has appointed a representative, the written communication shall be sent to the representative's address, as last notified.
- (5) Written communications shall be deemed to have been received on the day
 - 5.1 the addressee has actually received the written communication; or
 - 5.2 receipt can be presumed, if the written communication was sent in accordance with paragraphs 3 and 4 of this Article.
- (6) If a statement of claim against multiple respondents cannot be transmitted to all respondents, upon request of the claimant the arbitration shall proceed only against those respondents that received the statement of claim. Upon request of the claimant the statement of claim against the remaining respondents shall be addressed in a separate proceeding.
- (7) Time limits shall start to run on the day following the day of receipt (paragraph 5) of the respective written communication triggering the commencement of the time limit. If this day is an official holiday or a non-business day at the place of receipt, the time limit shall start to run on the next business day. Official holidays or non-business days falling during a time period shall not interrupt the continuation or extend the time limit. If the last day of the time limit is an official holiday or a non-business day at the place of receipt, the time limit shall end on the next business day.

(8) A time limit relating to any written communication is satisfied if it is sent in the manner stipulated in paragraphs 3 and 4 of this Article on the last day of the time limit. Time limits may be extended where sufficient grounds for such extension are considered to exist.

(9) After termination of the proceedings (Article 34), the Secretariat may dispose of the entire file of a case, with the exception of decisions (Article 35).

REPRESENTATIVES

Article 13

In the proceedings before the arbitral tribunal, the parties may be represented or advised by persons of their choice. The Secretary General or the arbitral tribunal may at any time request evidence that the representative has the authority to represent the party.

THIRD-PARTY FUNDING

Article 13a

(1) A party shall disclose the existence of any third-party funding and the identity of the third-party funder in its statement of claim or its answer to the statement of claim, or immediately upon concluding a third-party funding arrangement.

(2) If a party discloses third-party funding prior to the constitution of the arbitral tribunal, the Secretary General shall inform any arbitrator nominated for appointment or already appointed of such disclosure for purposes of completing the arbitrator declaration (Article 16 paragraph 3).

JOINDER OF THIRD PARTIES AND CONSOLIDATION

JOINDER OF THIRD PARTIES

Article 14

(1) The joinder of a third party in an arbitration, as well as the manner of such joinder, shall be decided by the arbitral tribunal upon the request of a party or a third party after hearing all parties and the third party to be joined as well as after considering all relevant circumstances.

(2) The request for joinder shall contain the following information:

2.1 the full name, address, including electronic mail address, and other contact details of the third party;

2.2 the grounds upon which the request for joinder is based; and

2.3 the requested manner of joinder of the third party.

(3) If a request for joinder of a third party is made with a statement of claim,

3.1 it shall be submitted to the Secretariat. The provisions of Article 7 et seqq shall apply by analogy. The Secretary General shall transmit the statement of claim to the third party to be joined as well as to the other parties for comments;

3.2 the third party may participate in the constitution of the arbitral tribunal pursuant to Article 18 if no arbitrator has yet been appointed; and

3.3 the arbitral tribunal shall return the statement of claim with a request for joinder of a third party to the Secretariat to be treated in separate proceedings, if the arbitral tribunal refuses, in accordance with paragraph 1, to grant a request for joinder of a third party made with a statement of claim. In this case, the Board may revoke any confirmed nomination or appointment of arbitrators and order the renewed constitution of the arbitral tribunal or arbitral tribunals in accordance with Article 17 et seqq, if the third party participated in the constitution of the arbitral tribunal in accordance with paragraph 3.2.

CONSOLIDATION

Article 15

(1) Upon a party's request, two or more arbitral proceedings may be consolidated if:

1.1 the parties agree to the consolidation; or

1.2 the same arbitrator(s) was/were nominated or appointed;

and the place of arbitration is the same.

(2) The Board shall decide on a request for consolidation after hearing the parties and the arbitrators already appointed. The Board shall consider all relevant circumstances in its decision, including the compatibility of the arbitration agreements and the respective stage of the arbitral proceedings.

ARBITRAL TRIBUNAL

GENERAL PROVISIONS

Article 16

(1) The parties shall be free to designate the persons they wish to nominate as arbitrators. Any person with full legal capacity may act as arbitrator, provided the parties have not agreed upon any particular additional qualification requirements. The arbitrators have a contractual relationship with the parties and shall render their services to the parties.

(2) The arbitrators shall perform their mandate independently of the parties, impartially and to the best of their knowledge and ability, and shall not be bound by any instruction. They have the duty to keep confidential all information acquired in the course of their duties.

(3) A person who intends to accept an appointment as an arbitrator shall, before his appointment, sign and submit to the Secretary General a declaration in the form made available by VIAC confirming his (i) impartiality and independence; (ii) availability; (iii) qualification; (iv) acceptance of office; and (v) submission to the Vienna Rules.

(4) An arbitrator shall disclose by written declaration all circumstances that could give rise to doubts as to his impartiality, independence or availability or that conflict with the agreement of the parties. The duty to immediately disclose such circumstances continues to apply throughout the arbitration.

(5) Members of the Board may be nominated as arbitrators by the parties or co-arbitrators, but shall not be appointed as arbitrators by the Board.

(6) The conduct of any or all arbitrators (Article 28 paragraph 1) may be taken into consideration by the Secretary General in determining the arbitrators' fees (Article 44 paragraphs 2, 8 and 11).

CONSTITUTION OF THE ARBITRAL TRIBUNAL

Article 17

(1) The parties may agree whether the arbitral proceedings will be conducted by a sole arbitrator or a panel of three arbitrators. The parties may also agree on the manner of appointment of the arbitrators. In the absence of an agreement, paragraphs 2 to 6 of this Article shall apply.

(2) Absent agreement on the number of arbitrators, the Board shall determine whether the dispute will be decided by a sole arbitrator or by a panel of three arbitrators. In so doing, the Board shall take into consideration the complexity of the case, the amount in dispute, and the parties' interest in an expeditious and cost-efficient decision.

(3) If the dispute is to be resolved by a sole arbitrator, the parties shall jointly nominate a sole arbitrator and indicate the arbitrator's name, address, including electronic mail address, and other contact details within 30 days after receiving the Secretary General's request. If such nomination is not made within this time period, the sole arbitrator shall be appointed by the Board.

(4) If the dispute is to be resolved by a panel of arbitrators, each party shall nominate an arbitrator (the claimant in the statement of claim and the respondent in the answer to the statement of claim). If a party fails to do so, the Secretary General shall request that party to submit the name, address, including electronic mail address, and other contact details of its nominee within 30 days after receiving the request. If such nomination is not made within this time period, that arbitrator shall be appointed by the Board.

(5) If the dispute is to be resolved by a panel of arbitrators, the co-arbitrators shall jointly nominate a chairperson and indicate his name, address, including electronic mail address, and other contact details within 30 days after receiving the Secretary General's request. If such nomination is not made within this time period, the chairperson shall be appointed by the Board.

(6) The parties are bound by their nomination of arbitrator once the nominated arbitrator has been confirmed by the Secretary General or the Board (Article 19).

CONSTITUTION OF THE ARBITRAL TRIBUNAL IN MULTI-PARTY PROCEEDINGS

Article 18

- (1) The constitution of the arbitral tribunal in multi-party proceedings shall be conducted in accordance with Article 17, with the following additional provisions:
- (2) If the dispute is to be resolved by a panel of arbitrators, the side of claimant and the side of respondent shall each jointly nominate an arbitrator.
- (3) Participation of a party in the joint nomination of an arbitrator shall not constitute consent to multi-party arbitration. If the admissibility of a multi-party arbitration is disputed, the arbitral tribunal shall decide thereon upon request after hearing all parties as well as after considering all relevant circumstances.
- (4) If pursuant to paragraph 2 of this Article a joint arbitrator is not nominated within the set time period, the Board shall appoint the arbitrator for the defaulting party/parties. In exceptional cases, after granting the parties the opportunity to comment, the Board may revoke appointments already made and appoint new co-arbitrators or all arbitrators.

CONFIRMATION OF THE NOMINATION

Article 19

- (1) After an arbitrator has been nominated, the Secretary General shall obtain the arbitrator's declarations pursuant to Article 16 paragraphs 3 and 4. The Secretary General shall forward a copy of these statements to the parties. The Secretary General shall confirm the nominated arbitrator if no doubts exist as to the impartiality and independence of the arbitrator and the ability to carry out the mandate. The Secretary General shall inform the Board of such confirmation at the subsequent meeting of the Board.
- (2) If deemed necessary by the Secretary General, the Board shall decide whether to confirm a nominated arbitrator. Prior to the decision of the Board, the Secretary General may request comments from the arbitrator to be confirmed and from the parties. All comments shall be communicated to the parties and the arbitrator.

(3) Upon confirmation, the nominated arbitrator shall be deemed appointed.

(4) If the Secretary General or the Board refuses to confirm a nominated arbitrator, the Secretary General shall request the party/parties entitled to nominate the arbitrator, or the co-arbitrators to nominate a different arbitrator or chairperson within 30 days. Articles 16 to 18 shall apply by analogy. If the Secretary General or the Board refuses to confirm the newly nominated arbitrator, the right to nominate shall lapse and the Board shall appoint the arbitrator.

CHALLENGE OF ARBITRATORS

Article 20

(1) After his appointment, an arbitrator may be challenged only if circumstances exist that give rise to justifiable doubts as to his impartiality or independence, or if the arbitrator does not fulfil the qualifications agreed by the parties. A party may challenge the arbitrator whom it nominated, or in whose nomination it has participated, only for reasons of which the party became aware after the nomination or its participation in the nomination.

(2) A party's challenge of an appointed arbitrator shall be submitted to the Secretariat within 15 days from the date the party making the challenge became aware of the grounds for the challenge. The challenge shall specify the grounds for the challenge and include corroborating materials to substantiate the challenge.

(3) If the challenged arbitrator does not resign, the Board shall rule on the challenge. Before the Board makes a decision, the Secretary General shall request comments from the challenged arbitrator and the other party/parties. The Secretary General may also request comments from other persons. All comments shall be communicated to the parties and the arbitrators.

(4) The arbitral tribunal, including the challenged arbitrator, may continue the arbitration while the challenge is pending. The arbitral tribunal may not issue an award until after the Board has ruled on the challenge.

PREMATURE TERMINATION OF THE ARBITRATOR'S MANDATE

Article 21

(1) The mandate of an arbitrator terminates prematurely if:

- 1.1 the parties so agree; or
- 1.2 the arbitrator resigns; or
- 1.3 the arbitrator dies; or
- 1.4 the arbitrator was successfully challenged; or
- 1.5 the arbitrator is removed from office by the Board.

(2) Either party may request that an arbitrator be removed from office if the arbitrator is prevented from performing his duties more than temporarily or otherwise fails to perform his duties, including also the duty to proceed without any undue delay. The party shall submit the request to the Secretariat. If it is apparent to the Board that any incapacity is not merely temporary, or that the arbitrator is not performing his duties, the Board may remove an arbitrator from office even without a party's request. The Board shall decide on the removal after granting the parties and the affected arbitrator the opportunity to comment.

EFFECTS OF THE PREMATURE TERMINATION OF THE ARBITRATOR'S MANDATE

Article 22

(1) If an arbitrator's mandate terminates prematurely (Article 21), the arbitrator shall be replaced. The appointment of a substitute arbitrator shall be made in accordance with the appointment procedure agreed by the parties. Absent any such agreement, the Secretary General shall request that

- 1.1 the parties, in the case of a sole arbitrator; or,
- 1.2 the remaining co-arbitrators, in the case of the chairperson of a tribunal; or,
- 1.3 the nominating party or the party on whose behalf the arbitrator was appointed, when the arbitrator was nominated by a party or was appointed on behalf of a party;

nominate a substitute arbitrator within 30 days – in the cases addressed by paragraphs 1.1 and 1.2 of this Article jointly – and indicate the nominee’s name, address, including electronic mail address, and other contact details. Articles 16 to 18 apply by analogy. If such nomination is not made within this time period, the Board shall appoint the substitute arbitrator. If a substitute arbitrator is successfully challenged (Article 21 paragraph 1.4), the right to nominate a substitute arbitrator shall lapse and the Board shall appoint the substitute arbitrator.

(2) If an arbitrator’s mandate terminates prematurely pursuant to Article 21, the new arbitral tribunal shall determine, after requesting comments from the parties, whether and to what extent previous stages of the arbitration shall be repeated.

(3) The cost implications of the premature termination of the arbitrator’s mandate and of the appointment of a substitute arbitrator shall be based on Article 42 paragraph 12 and Article 44 paragraph 11.

CHALLENGE OF EXPERTS

CHALLENGE OF EXPERTS

Article 23

Article 20 paragraphs 1 and 2 shall apply by analogy to the challenge of experts appointed by the arbitral tribunal. The arbitral tribunal shall decide on the challenge.

JURISDICTION OF THE ARBITRAL TRIBUNAL

JURISDICTION OF THE ARBITRAL TRIBUNAL

Article 24

(1) A plea that the arbitral tribunal does not have jurisdiction shall be raised no later than the first pleading on the merits. A party is not precluded from raising such an objection by the fact that it has nominated an arbitrator pursuant to Article 17 or has participated in the nomination of an arbitrator pursuant to Article 18. An objection that the arbitral tribunal is exceeding the scope of its authority shall be raised as soon as the matter alleged to exceed the scope of its authority is raised during the arbitration. A later objection shall be barred in both cases; however, if the arbitral tribunal considers the delay to be sufficiently excused, it may admit a later objection.

(2) The arbitral tribunal shall decide on its own jurisdiction. The decision on jurisdiction may be made together with the decision on the merits or in a separate award. Where the arbitral tribunal declines jurisdiction, it shall, upon the request of one of the parties, decide on the parties' cost obligations.

PROCEEDINGS BEFORE THE ARBITRAL TRIBUNAL

PLACE OF ARBITRATION

Article 25

(1) The parties are free to agree on the place of arbitration. Absent party agreement, the place of arbitration shall be Vienna.

(2) The arbitral tribunal may deliberate or take procedural actions at any location it deems appropriate, without thereby resulting in a change of the place of arbitration.

LANGUAGE OF THE PROCEEDINGS

Article 26

Absent party agreement on the language(s) of the arbitration, immediately after transmission of the file, the arbitral tribunal shall determine the language(s) having due regard to all circumstances, including the language of the contract.

APPLICABLE LAW, AMIABLE COMPOSITEUR

Article 27

(1) The arbitral tribunal shall decide the dispute in accordance with the law or rules of law agreed upon by the parties. Unless the parties have expressly agreed otherwise, any agreement as to a given national law or national legal system shall be construed as a direct reference to that national substantive law and not to the national conflict-of-laws rules.

(2) If the parties have not determined the applicable law or rules of law, the arbitral tribunal shall apply the applicable law or rules of law which it considers appropriate.

(3) The arbitral tribunal shall decide *ex aequo et bono* or as *amiable compositeur* only in cases where the parties have expressly authorized it to do so.

CONDUCT OF THE ARBITRATION

Article 28

(1) The arbitral tribunal shall conduct the arbitration in accordance with the Vienna Rules and the agreement of the parties in an efficient and cost-effective manner, but otherwise at its own discretion. The arbitral tribunal shall treat the parties fairly. The parties shall be granted the right to be heard at every stage of the proceedings.

(2) Upon prior notice, the arbitral tribunal may *inter alia* consider pleadings, the submission of evidence, and requests for the taking of evidence to be admissible only up to a certain point in time of the proceedings.

(3) At any stage of the proceedings, the arbitral tribunal is entitled to facilitate the parties' endeavors to reach a settlement.

ESTABLISHING THE FACTS OF THE CASE

Article 29

- (1) If the arbitral tribunal considers it necessary, it may on its own initiative collect evidence, question parties or witnesses, request the parties to submit evidence, and call experts. Article 43 shall apply if costs are incurred as a result of the taking of evidence and, in particular, the appointment of experts.
- (2) The arbitration shall proceed notwithstanding the failure of any party to participate.

ORAL HEARING

Article 30

- (1) Unless the parties have agreed otherwise, the arbitral tribunal shall decide whether the proceedings should be conducted orally or in writing. If the parties have not excluded an oral hearing, upon any party's request the arbitral tribunal shall hold such a hearing at an appropriate stage of the proceedings. Having due regard to the views of the parties and the specific circumstances of the case, the arbitral tribunal may decide to hold an oral hearing in person or by other means. The parties shall in any case have the opportunity to acknowledge and comment on the requests and pleadings of the other parties and on the result of the evidentiary proceedings.
- (2) The date of the oral hearing shall be fixed by the sole arbitrator or the chairperson. Hearings shall not be open to the public. The sole arbitrator or the chairperson shall prepare and sign minutes of the hearing, which shall contain at a minimum a summary of the hearing and its results.

DUTY TO OBJECT

Article 31

If a party has knowledge of a violation by the arbitral tribunal of a provision of the Vienna Rules or other provisions applicable to the proceedings, it shall immediately file an objection with the arbitral tribunal, failing which the party shall be deemed to have waived its right to object.

CLOSURE OF THE PROCEEDINGS AND TIME FOR RENDERING THE AWARD

Article 32

(1) As soon as the arbitral tribunal is convinced that the parties have had sufficient opportunity to make submissions and to offer evidence, the arbitral tribunal shall declare the proceedings closed as to the matters to be decided in the award. The arbitral tribunal may reopen the proceedings at any time.

(2) The award shall be rendered no later than three months after the last hearing concerning matters to be decided in an award or the filing of the last authorized submission concerning such matters, whatever is the later. The Secretary General may extend the time limit pursuant to a reasoned request from the arbitral tribunal or on its own initiative. Exceeding the time limit for the award will not render the arbitration agreement invalid or deprive the arbitral tribunal of its jurisdiction.

INTERIM AND CONSERVATORY MEASURES / SECURITY FOR COSTS

Article 33

(1) Unless the parties have agreed otherwise, as soon as the file has been transmitted to the arbitral tribunal (Article 11), the arbitral tribunal may, at the request of a party, order interim or conservatory measures against another party as well as amend, suspend or revoke any such measures. The other parties shall be heard before the arbitral tribunal renders any decision on interim or conservatory measures. The arbitral tribunal may require any party to provide appropriate security in connection with such a measure. The parties shall comply with such orders, irrespective of whether they are enforceable before national courts.

(2) Any orders for interim or conservatory measures pursuant to this Article shall be in writing. In an arbitration with more than one arbitrator, the signature of the chairperson shall suffice. If the chairperson is hindered from acting, the signature of another arbitrator shall suffice, provided the arbitrator signing the order records the reasons for the absence of the chairperson's signature.

(3) Unless the parties have agreed otherwise, orders for interim or conservatory measures shall state the reasons upon which they are based. The order shall identify the date on which it was issued and the place of arbitration.

(4) Orders for interim and conservatory measures shall be retained in the same manner as awards (Article 36 paragraph 5).

(5) The provisions of paragraphs 1 to 4 of this Article do not prevent the parties from applying to any competent national authority for interim or conservatory measures. A request to a national authority to order such measures or to enforce such measures already ordered by the arbitral tribunal shall not constitute an infringement or waiver of the arbitration agreement and shall not affect the powers of the arbitral tribunal. The parties shall immediately inform the Secretariat and the arbitral tribunal of any such request as well as of all measures ordered by the national authority.

(6) The arbitral tribunal may, at the request of a party, order any party asserting a claim or counterclaim to provide security for costs, if the requesting party shows cause that the recoverability of a potential claim for costs is, with a sufficient degree of probability, at risk. When deciding on a request for security for costs, the arbitral tribunal shall give all parties the opportunity to present their views.

(7) If a party fails to comply with an order by the arbitral tribunal for security for costs, the arbitral tribunal may, upon request, suspend in whole or in part, or terminate the proceedings (Article 34 paragraph 2.4).

MEANS OF TERMINATION OF THE PROCEEDINGS

Article 34

Arbitral proceedings are terminated:

(1) by the rendering of the final award (Articles 36 and 37 paragraph 1); or

(2) by an order of the arbitral tribunal, if

2.1 the claimant withdraws its statement of claim, unless the respondent objects and a legitimate interest of the respondent in obtaining a final resolution of the dispute exists;

2.2 the parties agree to the termination of the arbitration and communicate this agreement to the arbitral tribunal and to the Secretary General;

2.3 the continuation of the proceedings has become impossible, in particular because the parties to the arbitration do not pursue the arbitration further despite a written order from the arbitral tribunal, which refers to the possibility of terminating the arbitration;

2.4 a party fails to comply with an order by the arbitral tribunal for security for costs (Article 33 paragraph 7); or

(3) by a declaration of the Secretary General

3.1 for failure to comply with an order to remedy (Article 7 paragraph 3) or a payment order (Article 10 paragraph 4 and Article 42 paragraphs 11 and 12);

3.2 in case of paragraphs 2.1 to 2.3 if the file has not yet been transmitted to the arbitral tribunal.

DECISIONS OF THE ARBITRAL TRIBUNAL

Article 35

(1) Every award and every other decision of the arbitral tribunal requires a majority ruling of its panel members. If the arbitrators cannot form a majority, the chairperson shall decide.

(2) The chairperson may decide questions of procedure alone if so authorized by the co-arbitrators.

ARBITRAL AWARD

Article 36

(1) Awards shall be in writing. Awards shall state the reasons on which they are based unless all parties have agreed in writing or in the oral hearing that the award may exclude the reasons.

(2) The award shall identify the date on which it was issued and the place of arbitration (Article 25).

(3) All original copies of an award shall be signed by all arbitrators. The signature of the majority of the arbitrators shall suffice if the award states that one of the arbitrators refused to sign or was prevented from signing by an impediment that could not be overcome within a reasonable period of time. If the award is a majority award and not a unanimous award, this shall be stated upon request of the dissenting arbitrator.

- (4) All original copies of the award shall be signed by the Secretary General and bear the VIAC stamp, which shall confirm that it is an award of VIAC, rendered and signed by one or more arbitrators appointed under the Vienna Rules.
- (5) The Secretary General shall transmit the award to the parties in hardcopy form. If it is not possible or feasible to send the award in hardcopy form within a reasonable time, or if the parties so agree, the Secretariat may send a copy of the award in electronic form. In this case a copy of the award in hardcopy form may be sent at a later stage. Article 12 paragraphs 3, 4 and 5 apply. The Secretariat shall retain an original copy of the award and the documentation of proof of sending.
- (6) Upon request of a party, the sole arbitrator or chairperson (or in case he is prevented from acting, another arbitrator) or, in case they are prevented from doing so, the Secretary General shall confirm that the award is final and binding on all original copies.
- (7) By agreeing to the Vienna Rules, the parties undertake to comply with the terms of the award.

AWARD ON AGREED TERMS AND RECORDED SETTLEMENT

Article 37

- (1) Upon request of the parties, the arbitral tribunal may render an award (Article 36) on agreed terms reflecting the content of a settlement which they have reached.
- (2) The parties may request that the content of a settlement which they have reached be recorded by the arbitral tribunal. In this case, the proceedings are terminated in accordance with Article 34 paragraph 2.2.

DECISION ON COSTS

Article 38

(1) When the proceedings are terminated, upon request of a party, the arbitral tribunal shall set forth, in the final award or by separate award, the costs of the arbitration as determined by the Secretary General pursuant to Article 44 paragraph 1.1 and determine the amount of the appropriate costs of the parties pursuant to Article 44 paragraph 1.2, as well as other additional expenses pursuant to Article 44 paragraph 1.3.

(2) The arbitral tribunal shall also establish who will bear the costs of the proceedings or the apportionment of these costs. Unless the parties have agreed otherwise, the arbitral tribunal shall decide on the allocation of costs according to its own discretion. The conduct of any or all parties as well as their representatives (Article 13), and in particular their contribution to the conduct of efficient and cost-effective proceedings, may be taken into consideration by the arbitral tribunal in its decision on costs according to this Article.

(3) Notwithstanding paragraphs 1 and 2, upon request by a party, the arbitral tribunal may at any stage during the arbitral proceedings make decisions on costs pursuant to Article 44 paragraphs 1.2 and 1.3 and order payment.

CORRECTION, CLARIFICATION AND SUPPLEMENTATION OF THE ARBITRAL AWARD

Article 39

(1) Within 30 days of receipt of the award, any party may file the following applications with the Secretariat for the arbitral tribunal:

- 1.1 to correct any computational, typographical, printing or similar errors in the award;
- 1.2 to clarify specific parts of the award;
- 1.3 to render an additional award on claims made in the arbitration but not resolved in the award.

(2) The arbitral tribunal shall decide on such an application. The other parties shall be heard before the arbitral tribunal makes its decision. The arbitral tribunal shall set a time limit for comments, which should not exceed 30 days. The Secretary General may determine an advance on costs to cover additional expenses and fees of the arbitral tribunal and administrative fees (Article 42 paragraph 12). The additional arbitrators' fees and additional administrative fees are determined by the Secretary General according to his own discretion.

(3) Upon its own initiative, the arbitral tribunal may issue corrections pursuant to paragraph 1.1 or supplementations pursuant to paragraph 1.3 of this Article within 30 days of the date of the award.

(4) Article 36 applies to the supplementation of the award. Corrections and clarifications shall be issued in the form of an addendum and shall constitute an integral part of the arbitral award.

REMISSION TO THE ARBITRAL TRIBUNAL

Article 40

When a national court remits proceedings to the arbitral tribunal, the provisions of the Vienna Rules on the arbitral proceedings shall apply by analogy. The Secretary General and the Board may take any measures necessary to enable the arbitral tribunal to comply with the requirements of the remission. The Secretary General may determine an advance on costs to cover additional expenses and fees of the arbitral tribunal and administrative fees (Article 42 paragraph 12). The additional arbitrators' fees and additional administrative fees are determined by the Secretary General according to his own discretion.

PUBLICATION OF AWARDS

Article 41

The Board and the Secretary General may publish anonymized summaries or extracts of awards in legal journals or VIAC's own publications, unless a party has objected to publication within 30 days upon receipt of the award.

COSTS

ADVANCE ON COSTS

Article 42

(1) The Secretary General shall fix the advance on costs for VIAC's prospective administrative fees, the prospective arbitrators' fees and the prospective expenses, including any applicable value-added tax, separately for claims and counterclaims.

(2) Claims raised by way of set-off (Article 44 paragraph 6) shall – for the purpose of calculating the advance on costs – be treated as separate claims to the extent that these claims may require the arbitral tribunal to consider additional matters.

(3) For requests for joinder (Article 14), the Secretary General may fix separate advances on costs (paragraph 1) having regard to the circumstances of the case.

(4) The advance on costs shall be paid in equal shares by the parties prior to the transmission of the file to the arbitral tribunal within 30 days upon receipt of the request for payment.

(5) In multi-party proceedings, one half of the advance on costs shall be paid jointly by the claimants and one half jointly by the respondents, unless otherwise determined by the Secretary General having regard to the circumstances of the case.

(6) Where counterclaims or claims by way of set-off are submitted and separate advances on costs are fixed, the Secretary General may decide that each party shall pay the advance on costs corresponding to its claims.

(7) Where the Secretary General has previously fixed advances on costs pursuant to paragraph 1 to 3, these shall be replaced by the advances fixed pursuant to paragraphs 5 and 6 and the amount of any advance paid previously by any party shall be credited towards its share of advances as determined by the Secretary General pursuant to paragraphs 5 and 6.

(8) By agreeing to the Vienna Rules, the parties mutually undertake to bear their respective share of the advance on costs pursuant to this Article.

(9) If the advance on costs allocated to one party is not received or is not received in full within the time limit specified, the Secretary General shall inform the other party/parties and request payment of the outstanding amount within 30 days upon receipt of the request. This shall not affect the obligation of the non-paying party to bear its share of the advance on costs pursuant to this Article.

(10) If a party fails to fulfil its share of the payment obligations pursuant to this Article, and if the other party/parties pay(s) the respective share pursuant to paragraph 9 of this Article, upon the paying party's/parties' request and to the extent it finds that it has jurisdiction over the dispute the arbitral tribunal may order the non-paying party, by an award or other appropriate form, to reimburse the paying party/parties for the share accruing on it/them. This shall not affect the arbitral tribunal's authority and obligation to determine the final allocation of costs pursuant to Article 38.

(11) In principle, the arbitral tribunal shall only address the claims or counterclaims, for which the advance on costs has been paid in full. If a payment is not made within the deadline set by the Secretary General, the arbitral tribunal may suspend the arbitral proceedings in whole or in part, or the Secretary General may terminate the arbitral proceedings (Article 34 paragraph 3) with respect to the relevant claims. This shall not prevent the parties from raising the same claims at a later time in another proceeding.

(12) If an additional advance on costs is necessary and determined accordingly by the Secretary General, the procedure as outlined in paragraphs 1 to 11 of this Article shall apply. Until payment of the additional advance on costs, in principle, the arbitral tribunal shall not address the claims that led to the increase or additional advance on costs. If a payment is not made within the deadline set by the Secretary General, the arbitral tribunal may suspend the arbitral proceedings in whole or in part, or the Secretary General may terminate the arbitral proceedings (Article 34 paragraph 3).

ADVANCE ON COSTS FOR ADDITIONAL PROCEDURAL COSTS

Article 43

- (1) If the arbitral tribunal considers necessary certain procedural steps that would have cost implications, such as the appointment of experts, interpreters, or translators, a verbatim transcript of the proceedings, a site visit, or relocation of the hearing, then the arbitral tribunal shall notify the Secretary General and arrange for these prospective costs to be covered.
- (2) The arbitral tribunal may undertake the procedural steps provided for in paragraph 1 of this Article only once the prospective costs are sufficiently covered.
- (3) The arbitral tribunal shall decide which consequences for the proceedings shall arise, if any, from a failure to pay a required advance on costs pursuant to this Article.
- (4) All orders related to the procedural steps mentioned in paragraph 1 of this Article shall be undertaken by the arbitral tribunal for and on the account of the parties.

COMPOSITION AND CALCULATION OF THE PROCEDURAL COSTS

Article 44

- (1) The costs of the arbitration consist of:
 - 1.1 the administrative fees of VIAC, the arbitrators' fees and the reasonable expenses (such as arbitrators' or tribunal secretary's travel and subsistence costs, costs for sending of communications, rent, court reporter fees), including any applicable value-added tax; as well as
 - 1.2 the parties' costs, i.e. the reasonable expenses of the parties for their legal representation; and
 - 1.3 other expenses related to the arbitration, in particular those listed in Article 43 paragraph 1.

(2) The Secretary General shall calculate the administrative fees and the arbitrators' fees on the basis of the schedule of fees (Annex 3) according to the amount in dispute and determine these fees together with the expenses at the end of the proceedings (paragraph 1.1 of this Article). Prior to termination of the arbitral proceedings, the Secretary General may make payments on account to the arbitrators in consideration of the stage of the proceedings. The arbitral tribunal shall determine and fix the costs and other expenses outlined in paragraphs 1.2 and 1.3 of this Article in the award (Article 38).

(3) In fixing the amount in dispute, the Secretary General may deviate from the parties' determination if the parties have made only a partial claim or if a party has clearly undervalued its claim or assigned no value to it.

(4) If more than two parties are involved in an arbitration, the amount of administrative fees and arbitrators' fees listed in Annex 3 shall be increased by 10 percent for each additional party, up to a maximum increase of 50 percent. This increased amount will then be the basis for a further increase or decrease according to paragraph 8 of this Article.

(5) For counterclaims (Article 9), the Secretary General shall calculate and determine the administrative fees and arbitrators' fees separately.

(6) For claims raised by way of set-off against the principal claims, the Secretary General may calculate and determine the administrative and arbitrators' fees separately to the extent that these claims have required the arbitral tribunal to consider additional matters.

(7) For requests for joinder of third parties (Article 14), the Secretary General may calculate and determine the administrative fees and arbitrators' fees separately, having regard to the circumstances of the case.

(8) The arbitrators' fees listed in Annex 3 apply to sole arbitrators. The total fee for a panel of arbitrators is two-and-a-half times the rate of a sole arbitrator. The Secretary General may increase the arbitrators' fees according to his own discretion by a maximum total of 40 percent vis-à-vis the schedule of fees (Annex 3), in particular for especially complex cases or for especially efficient conduct of proceedings; conversely, the Secretary General may decrease the arbitrators' fees by a maximum total of 40 percent, in particular for inefficient conduct of proceedings.

(9) The fees listed in Annex 3 comprise all partial and interim decisions such as awards on jurisdiction, partial awards, decisions on the challenge of experts, orders for conservatory or interim measures, other decisions including additional procedural steps in setting aside proceedings, and procedural orders.

(10) A reduction in the amount in dispute shall be taken into consideration in the calculation of the administrative and arbitrators' fees only if the reduction was made before transmission of the file to the arbitral tribunal.

(11) If the proceedings or the arbitrator's mandate are prematurely terminated, the Secretary General may reduce the administrative and the arbitrators' fees according to his own discretion in consideration of the stage of the proceedings at the time of termination. If arbitral proceedings under the Vienna Rules are commenced before, during or after proceedings under the Vienna Mediation Rules between the same parties and concerning the same subject matter, the Secretary General may apply this paragraph by analogy for the calculation of the arbitrators' fees.

(12) If proceedings under the Vienna Mediation Rules are commenced before, during, or after arbitral proceedings under the Vienna Rules between the same parties and concerning the same subject matter, the administrative fees of the preceding proceedings shall be deducted from the administrative fees in the subsequently commenced proceedings.

(13) The fees listed in Annex 3 do not include value added tax, which may apply to the arbitrator's fees. Upon accepting their mandate, those arbitrators whose fees are subject to value added tax shall inform the Secretary General of the prospective amount of value added tax.

MISCELLANEOUS PROVISIONS

EXPEDITED PROCEEDINGS

Article 45

- (1) The supplementary rules on expedited proceedings apply if the parties have expressly included them in their arbitration agreement or if the parties subsequently agree on their application. Such party agreement on the conduct of expedited proceedings shall occur no later than the submission of the answer to the statement of claim.
- (2) Unless the rules on expedited proceedings provide otherwise, the general provisions of the Vienna Rules shall apply with the following deviations:
- (3) The time limit for payment of the advance on costs pursuant to Article 42 shall be reduced to 15 days.
- (4) Counterclaims or set-off-claims are admissible only until the expiry of the time limit for submission of the answer to the statement of claim.
- (5) Expedited proceedings shall be conducted by a sole arbitrator, unless the parties have agreed on a panel of arbitrators.
- (6) If the dispute is to be decided by a sole arbitrator, the parties shall jointly nominate a sole arbitrator within 15 days of receiving such a request from the Secretary General. If the parties fail to nominate the sole arbitrator within this time limit, the Board shall appoint the sole arbitrator.
- (7) Where the dispute is to be decided by a panel of arbitrators, the claimant shall nominate an arbitrator in its statement of claim. The respondent shall nominate an arbitrator within 15 days of receipt of a request from the Secretary General. The arbitrators nominated by the parties shall nominate a chairperson within 15 days of receipt of a request from the Secretary General. If an arbitrator is not nominated within this time period, the Board shall appoint the arbitrator.
- (8) The arbitral tribunal shall render a final award within six months of transmission of the file, unless the proceedings are prematurely terminated. The Secretary General may extend the time limit pursuant to a reasoned request from the arbitral tribunal or on its own initiative. Exceeding the time limit for the award will not render the arbitration agreement invalid or deprive the arbitral tribunal of its jurisdiction.

(9) The arbitration shall be administered in such a manner that the arbitral tribunal can render a final award within six months after the transmission of the file. Unless the arbitral tribunal determines otherwise, the following provisions shall apply:

9.1 After the submission of the statement of claim and the answer to the statement of claim, the parties will exchange only one further written submission.

9.2 The parties shall make all factual arguments in their written submissions and all written evidence shall be attached to the written submissions.

9.3 To the extent requested by a party or deemed necessary by the arbitral tribunal, the arbitral tribunal shall hold a single oral hearing, in which all evidence will be taken and all legal issues addressed.

9.4 No written submissions shall be filed after the oral hearing.

DISCLAIMER AND WAIVER OF IMMUNITY

Article 46

(1) The liability of the arbitrator, the tribunal secretary, the Secretary General, the Deputy Secretary General, the Board and its members, as well as the Austrian Federal Economic Chamber and its employees for any act or omission in relation to the arbitration is excluded, unless such act or omission constitutes willful misconduct or gross negligence.

(2) By agreeing to submit a dispute to arbitration pursuant to the Vienna Rules, a party shall be deemed to have waived any right of immunity from jurisdiction in respect of proceedings relating to the arbitration to which such party might otherwise be entitled. A waiver of immunity relating to the enforcement of an arbitral award must be expressed separately.

TRANSITIONAL PROVISION

Article 47

This version of the Vienna Rules, which enters into force on 1 July 2021, shall apply to all proceedings that commence after 30 June 2021.

PART II



VIAC RULES OF MEDIATION

VIENNA MEDIATION RULES | in force as of 1 July 2021

VIAC AND APPLICABLE VERSION OF THE VIENNA MEDIATION RULES

Article 1

(1) The Vienna International Arbitral Centre (“VIAC”) is the Permanent International Arbitration Institution of the Austrian Federal Economic Chamber¹. VIAC administers domestic and international arbitrations as well as proceedings pursuant to other alternative dispute resolution methods, if the parties have agreed upon the VIAC Rules of Arbitration (“Vienna Rules”), the VIAC Rules of Mediation (“Vienna Mediation Rules”), the VIAC Rules of Investment Arbitration (“Vienna Investment Arbitration Rules”), the VIAC Rules of Investment Mediation (“Vienna Investment Mediation Rules”); or if it has been otherwise agreed or foreseen that VIAC should serve as the administering institution.

(2) Unless the parties have agreed otherwise, the Vienna Mediation Rules shall apply in the version in effect at the time of the commencement of the proceedings if the parties, before or after the dispute has arisen, have agreed to submit their dispute to the Vienna Mediation Rules.

(3) The Vienna Mediation Rules may be amended by a written agreement of all parties. Following the appointment of the mediator, any amendment is also subject to the mediator’s consent.

(4) The Board may refuse to administer proceedings under the Vienna Mediation Rules if any agreed amendments are incompatible with the Vienna Mediation Rules.

(5) To the extent the Vienna Mediation Rules do not contain any rules on a specific issue and to the extent compatible with the Vienna Mediation Rules, the Vienna Rules shall apply by analogy.

¹ According to Section 139 paragraph 2 of the Federal Statute on the Economic Chambers 1998 (“Wirtschaftskammergesetz 1998”), Federal Law Gazette I No 103/1998 as amended by Federal Law Gazette I No 27/2021

DEFINITIONS

Article 2

(1) In the Vienna Mediation Rules

1.1 proceedings refer to a mediation, any other alternative dispute resolution method chosen by the parties, or a combination of dispute resolution methods that are supported by a third-party neutral and conducted under the Vienna Mediation Rules;

1.2 third-party neutral refers to a mediator, a conciliator, another neutral or several such neutrals who support the parties in the resolution of their dispute but have no authority to render a binding decision on the parties' dispute; hereinafter, the term "mediator" is used as a substitute for all third-party neutrals;

1.3 party refers to one or more parties who agree or have agreed to submit their dispute to the Vienna Mediation Rules;

1.4 Board, Secretary General and Secretariat shall have the meaning and functions set forth in Articles 2 and 4 of the VIAC Rules of Arbitration ("Vienna Rules").

(2) To the extent the terms used in the Vienna Mediation Rules refer to natural persons, the form chosen shall apply to all genders. In practice, the terms in these rules shall be used in a gender-specific manner.

(3) References to "Articles" without further specification relate to the relevant Articles of the Vienna Mediation Rules.

COMMENCING THE PROCEEDINGS

Article 3

(1) Proceedings shall be initiated by submitting a request. The proceedings shall commence on the date of receipt of the request by the Secretariat of VIAC or by an Austrian Regional Economic Chamber in hardcopy form or in electronic form (Article 12 paragraph 1 Vienna Rules), in the event of an agreement of the parties to submit their dispute to the Vienna Mediation Rules. Absent such an agreement, the proceedings shall commence on the date on which such agreement was subsequently concluded by the parties.

(2) The request should include the following:

2.1 the full names, addresses, including electronic mail addresses, and other contact details of the parties and any comment on the parties' nationalities;

2.2 a short description of the facts and the dispute;

2.3 the amount in dispute;

2.4 the full name, address and other contact details of the mediator nominated, or attributes that a mediator to be appointed should have;

2.5 particulars or proposals regarding an agreement of the parties to submit their dispute for resolution under the Vienna Mediation Rules, in particular as regards

- i. the number of mediators;
- ii. the language(s) to be used in the proceedings.

(3) If the request was not submitted jointly by all parties, the Secretary General informs the other parties of the receipt of such request and forwards it for comments within a set time limit.

REGISTRATION FEE

Article 4

(1) If an agreement between the parties to submit their dispute to the Vienna Mediation Rules already exists, the registration fee shall be paid net of any charges in the amount stipulated in Annex 3 within the time limit set by the Secretary General. Absent such agreement, the registration fee shall be paid only upon subsequent conclusion of such agreement.

(2) If there are more than two parties to the proceedings, the registration fee shall be increased by 10 percent for each additional party, up to a maximum increase of 50 percent.

(3) The registration fee is non-refundable. The registration fee shall not be deducted from the paying party's advance on costs.

(4) If arbitral proceedings under the Vienna Rules are commenced before, during, or after the proceedings under the Vienna Mediation Rules between the same parties and concerning the same subject matter, no further registration fee will be charged in the subsequently commenced proceedings.

(5) The Secretary General may extend the time limit for the payment of the registration fee as appropriate. If payment is not effected within the time limit set, the Secretary General may declare the proceedings terminated.

PLACE OF THE SESSIONS

Article 5

Irrespective of any preceding or parallel arbitral proceedings, the mediator shall, in consultation with the parties and after giving due consideration to all the circumstances, determine the place of the mediation session(s). If the mediator deems it appropriate, the mediator may determine a different place for each session.

LANGUAGE OF THE PROCEEDINGS

Article 6

Immediately after transmission of the file (Article 9 paragraph 1), the mediator, after consultation with the parties and giving due consideration to all the circumstances, shall determine the language(s) of the proceedings.

APPOINTMENT OF THE MEDIATOR

Article 7

- (1) Absent an agreement of the parties regarding the identity of the mediator or the manner of appointment, the Secretary General shall set a time limit and invite the parties to jointly nominate a mediator and indicate his name, address, including electronic mail address, and contact details.
- (2) The Secretariat may assist the parties in the joint nomination of the mediator in particular by proposing one or more persons from which the parties may jointly nominate one or more mediators. If the parties fail to jointly nominate a mediator, the Board shall appoint the mediator. In so doing, the Board shall give due consideration to the parties' preferences regarding the attributes of the mediator.
- (3) Prior to the appointment of the mediator by the Board or the confirmation of the nominated mediator, the mediator shall sign and submit to the Secretary General a declaration confirming his (i) impartiality and independence, (ii) availability, (iii) qualification, (iv) acceptance of office, and (v) submission to the Vienna Mediation Rules. The mediator shall disclose in writing all circumstances that could give rise to doubts as to his impartiality or independence or that conflict with the agreement of the parties. This duty of the mediator continues to apply throughout the proceedings. The Secretary General shall forward a copy of these statements to the parties for comment.
- (4) If there are no doubts as to the impartiality and independence of the mediator and his ability to duly carry out his mandate, the Board shall appoint the mediator or the Secretary General shall confirm the nominated mediator. If deemed necessary by the Secretary General, the Board shall decide whether to confirm a nominated mediator. Prior to the decision of the Board, the Secretary General may request comments from the mediator to be confirmed and from the parties. All comments shall be communicated to the parties and the mediator. Upon confirmation, the nominated mediator shall be deemed appointed.
- (5) If the confirmation of a mediator is rejected or if the replacement of a mediator becomes necessary, paragraphs 1 to 4 shall apply *mutatis mutandis*.

ADVANCE ON COSTS AND COSTS

Article 8

- (1) The Secretary General shall determine a preliminary advance on costs for the prospective administrative fees of VIAC, the down payment on the mediator's fees and the anticipated expenses (such as travel and subsistence costs of the mediator, delivery charges, rent, etc), including any value-added tax. The preliminary advance on costs shall be paid by the parties prior to the transmission of the file to the mediator and within a time limit set by the Secretary General.
- (2) Unless the parties have agreed otherwise in writing, the advance on costs shall be borne by the parties in equal shares, and in case of multiparty mediation, they are shared pro rata. If the advance on costs allocated to one party is not received or is not received in full within the time limit specified, the Secretary General shall inform the other party/parties. The other party/parties is/are at liberty to bear the outstanding share of the advance on costs. If this share is not paid within the time limit specified, the mediator may suspend the proceedings in whole or in part, or the Secretary General may declare the proceedings terminated (Article 11 paragraph 1.5).
- (3) If an additional advance on costs is necessary and determined accordingly by the Secretary General, in particular to cover the mediator's fees and anticipated expenses, paragraph 2 of this Article shall apply.
- (4) Upon termination of the proceedings, the Secretary General shall calculate the administrative fees and the mediator's fees and fix these fees together with the expenses.
- (5) The administrative fees shall be calculated on the basis of the schedule of fees (Annex 3) according to the amount in dispute. In fixing the amount in dispute, the Secretary General may deviate from the parties' determination if the parties clearly undervalued it or assigned no value to it. If more than two parties are involved in the proceedings, the amount of administrative fees listed in Annex 3 shall be increased by 10 percent for each additional party, up to a maximum increase of 50 percent.

(6) The amount of the mediator's fees shall be calculated according to the actual time spent on the basis of hourly or daily fee rates. The fee rates shall be fixed by the Secretary General at the time of the mediator's appointment or confirmation following consultation with the mediator and the parties. The Secretary General shall consider the proportionality of the fees and take into account the complexity of the dispute. There shall be no separate fee arrangements between the parties and the mediator.

(7) Unless otherwise agreed in writing, the parties shall bear their own costs, including the costs of legal representation.

(8) If arbitral proceedings under the Vienna Rules are commenced before, during, or after proceedings under the Vienna Mediation Rules between the same parties and concerning the same subject matter, the administrative fees of the preceding proceedings shall be deducted from the administrative fees in the subsequently commenced proceedings.

CONDUCT OF THE PROCEEDINGS

Article 9

(1) The Secretary General shall transmit the file to the mediator if:

- a request in accordance with Article 3 has been submitted;
- the mediator has been appointed; and
- the preliminary advance on costs in accordance with Article 8 paragraph 1 has been paid in full.

(2) The mediator shall promptly discuss with the parties the manner in which the proceedings shall be conducted. The mediator shall assist the parties in finding an acceptable and satisfactory solution for their dispute. In conducting the proceedings, the mediator shall be in control of the proceedings while letting himself be guided by the wishes of the parties insofar as they are in agreement and in line with the purpose of the proceedings.

(3) The proceedings may be conducted in person or by other means. Having due regard to the circumstances of the case and after consultation with the parties, the mediator may decide to utilize any technological means as it considers appropriate to conduct proceedings remotely. In any case, the mediator shall seek to maintain fair treatment of the parties.

(4) The parties are free to select their mediation team. The mediator may offer guidance in this respect. Each party shall personally participate in a session with the mediator, or be represented by a duly appointed and authorized person having the authority to settle the dispute. The name, address and function of such persons shall be communicated to all parties and to the mediator in advance of the mediation or without delay. This communication shall also indicate the intended role of such person in the mediation.

(5) Throughout the proceedings, the parties shall act in good faith, fairly and respectfully.

(6) Sessions with the mediator are not public. Only the following individuals shall be permitted to attend:

- the mediator;
- the parties; and
- persons whose attendance was announced to the mediator and the other party in a timely manner before the respective session (paragraph 4 of this Article) and who have signed a written confidentiality agreement in accordance with Article 12.

(7) If the mediator considers it appropriate, the mediator may meet with a party in the absence of the other party (*caucus*). The mediator shall keep confidential the information given by one party in the absence of the other party, unless the party giving the information expressly waives such confidentiality vis-à-vis the other party and the mediator agrees to pass on such information.

PARALLEL PROCEEDINGS

Article 10

A party may commence or continue any legal, arbitral or other proceedings in respect of the same dispute, irrespective of whether proceedings are being conducted under the Vienna Mediation Rules.

TERMINATION OF THE PROCEEDINGS

Article 11

(1) Proceedings shall be terminated by way of a written confirmation by the Secretary General to the parties and upon occurrence of the earliest of the following circumstances:

1.1 an agreement of the parties to settle the entire dispute;

1.2 the notification in writing by any party to the mediator or the Secretary General that it does not wish to continue the proceedings;

1.3 the notification in writing by the mediator to the parties that the proceedings will, in his opinion, not resolve the dispute between them;

1.4 the notification in writing by the mediator to the parties that the proceedings are terminated;

1.5 the notification in writing by the Secretary General regarding the failure

i. to appoint a mediator in accordance with Article 7 paragraphs 1 to 4;

ii. to comply with a payment order (Articles 4 and 8) in a timely manner.

(2) The proceedings may also be terminated in part if one of the grounds for termination listed under paragraph 1 applies to only a part of the dispute.

(3) In the cases listed under paragraphs 1.1 to 1.4 and paragraph 2, the mediator shall immediately inform the Secretary General of the circumstance of the termination.

CONFIDENTIALITY, ADMISSIBILITY OF EVIDENCE AND SUBSEQUENT REPRESENTATION

Article 12

(1) The individuals listed under Article 9 paragraph 6 shall treat as confidential any information that has come to their attention in connection with the proceedings and that would not have come to their attention had the proceedings not taken place.

(2) Any written documents that were obtained during the proceedings and that would otherwise not have been obtained shall not be used in subsequent legal, arbitral or other proceedings. Any statements, views, proposals and admissions made during the proceedings as well as any party's willingness to settle the dispute amicably shall also remain confidential. Regarding any or all of the foregoing, the mediator shall not be called as a witness.

(3) The obligations under paragraphs 1 and 2 shall not apply if the law governing these proceedings contains mandatory provisions to the contrary or if disclosure is required for the implementation or the enforcement of an agreement for the termination of these proceedings.

(4) The fact that the proceedings are taking place, have taken place or will take place shall not be confidential.

(5) The mediator shall not act as attorney or represent the parties in any other capacity or otherwise advise the parties in legal, arbitral or other proceedings regarding the dispute that constitutes or constituted the subject matter of the proceedings under the Vienna Rules.

DISCLAIMER

Article 13

The liability of the mediator, the Secretary General, the Deputy Secretary General, the Board and its members, as well as the Austrian Federal Economic Chamber and its employees for any act or omission in relation to the proceedings under the Vienna Mediation Rules is excluded, unless such act or omission constitutes willful misconduct or gross negligence.

TRANSITIONAL PROVISION

Article 14

This version of the Vienna Mediation Rules, which enters into force on 1 July 2021, shall apply to all proceedings that commence after 30 June 2021.

PART III



ANNEXES

TO THE VIAC RULES OF ARBITRATION AND MEDIATION¹

¹ The Annexes 1-6 are an integral part of the VIAC Rules of Arbitration and the VIAC Rules of Mediation

ANNEX 1

MODEL CLAUSES

ARBITRATION CLAUSE

Where the parties wish to submit a dispute to arbitration in accordance with the Vienna Rules, they may conclude an arbitration clause in the following form:

All disputes or claims arising out of or in connection with this contract, including disputes relating to its validity, breach, termination or nullity, shall be finally settled under the Rules of Arbitration (Vienna Rules) of the Vienna International Arbitral Centre (VIAC) of the Austrian Federal Economic Chamber by one or three arbitrators appointed in accordance with the said Rules.

Parties may wish to stipulate the following in the arbitration clause:

- (1) the number of arbitrators (one or three) (Article 17 Vienna Rules);
- (2) the language(s) to be used in the arbitral proceedings (Article 26 Vienna Rules);
- (3) the substantive law applicable to the contractual relationship, the substantive law applicable to the arbitration agreement (Article 27 Vienna Rules), and the rules applicable to the proceedings (Article 28 Vienna Rules);
- (4) the applicability of the provisions on expedited proceedings (Article 45 Vienna Rules);
- (5) the scope of the arbitrators' confidentiality (Article 16 paragraph 2 Vienna Rules) and its extension regarding parties, representatives and experts.
- (6) If the parties wish to conduct **Arb-Med-Arb proceedings**, the following addition to the model arbitration clause should be included:

Furthermore, the parties agree to jointly consider, after due initiation of the arbitration, to conduct proceedings in accordance with the Mediation Rules of the Vienna International Arbitral Centre (VIAC) of the Austrian Federal Economic Chamber (Vienna Mediation Rules). Settlements that are generated in such proceedings shall be referred to the arbitral tribunal appointed in the arbitration. The arbitral tribunal may render an award on agreed terms reflecting the content of the settlement (Article 37 paragraph 1 Vienna Rules).

MEDIATION CLAUSES

Where the parties wish to submit a dispute to mediation or other alternative dispute resolution methods in accordance with the Vienna Mediation Rules, they may conclude a mediation clause in one of the following forms:

Model Clause 1: Optional Mediation

Regarding all disputes or claims arising out of or in connection with this contract, including disputes relating to its validity, breach, termination or nullity, the parties agree to jointly consider proceedings in accordance with the Rules of Mediation (Vienna Mediation Rules) of the Vienna International Arbitral Centre (VIAC) of the Austrian Federal Economic Chamber.

Model Clause 2: Obligation to Refer Disputes to Mediation followed by Arbitration

All disputes or claims arising out of or in connection with this contract, including disputes relating to its validity, breach, termination or nullity, shall first be submitted to proceedings in accordance with the Rules of Mediation (Vienna Mediation Rules) of the Vienna International Arbitral Centre (VIAC) of the Austrian Federal Economic Chamber.

In the event that within a period of [60]¹ days from commencing proceedings under the Vienna Mediation Rules the dispute or claims are not resolved, they shall be finally settled under the Rules of Arbitration (Vienna Rules) of VIAC by one or three arbitrators appointed in accordance with the said Rules.²

Model Clause 3: Obligation to Refer a Present Dispute to Mediation

The parties agree that the present dispute shall be submitted to proceedings in accordance with the Rules of Mediation (Vienna Mediation Rules) of the Vienna International Arbitral Centre (VIAC) of the Austrian Federal Economic Chamber. The proceedings shall be initiated by submitting a joint request. The registration fee shall be borne by the parties in equal shares.

¹ or a different period of time agreed upon in writing by the parties

² see the optional supplementary agreements for arbitration clauses

Parties may wish to stipulate the following in the mediation clause:

- (1) the number of mediators or other third-party neutrals (e.g. one or two);
- (2) the language(s) to be used in the proceedings (Article 6 Vienna Mediation Rules);
- (3) the substantive law applicable to the contractual relationship, the substantive law applicable to the mediation agreement, and the rules applicable to the proceedings (Article 1 paragraph 3 Vienna Mediation Rules);
- (4) the admissibility of parallel proceedings (Article 10 Vienna Mediation Rules);
- (5) the interruption of the statute of limitations or waiver to invoke the statute of limitations for a specific period of time.

MODEL CLAUSE FOR VIAC AS APPOINTING AUTHORITY

It is recommended that parties wishing to select VIAC as appointing authority pursuant to Annex 4 insert the following wording in their arbitration / mediation clause:

The Vienna International Arbitral Centre (VIAC) of the Austrian Federal Economic Chamber shall act as appointing authority in accordance with Annex 4 to the VIAC Rules of Arbitration and Mediation.

MODEL CLAUSE FOR VIAC AS ADMINISTERING AUTHORITY

It is recommended that parties wishing to select VIAC as administering authority pursuant to Annex 5 insert the following wording in their arbitration / mediation clause:

The Vienna International Arbitral Centre (VIAC) of the Austrian Federal Economic Chamber shall act as administering authority in accordance with Annex 5 to the VIAC Rules of Arbitration and Mediation.

MODEL ARBITRATION CLAUSE FOR DISPUTES RELATING TO SUCCESSION

Where the deceased wishes to submit a dispute relating to succession to arbitration in accordance with Annex 6 to the Vienna Rules, the deceased may insert into the disposition of property upon death / agreement as to succession / will an arbitration clause in the following form:

All disputes or claims arising out of or in connection with this [succession / disposition of property upon death / agreement as to succession / will] of [name, surname, date of birth, citizenship, address of the deceased], including disputes relating to the succession, the existence of legacies, the content and validity of the [disposition of property upon death / agreement as to succession / will], shall be finally settled under Annex 6 to the Rules of Arbitration (Vienna Rules) of the Vienna International Arbitral Centre (VIAC) of the Austrian Federal Economic Chamber, by one or three arbitrators appointed in accordance with the said Rules.

The deceased may wish to stipulate the following in the arbitration clause:

- (1) the number of arbiters (one or three) (Article 17 as amended by Annex 6 to the Vienna Rules);
- (2) place of arbitration (Article 25 as amended by Annex 6 to the Vienna Rules);
- (3) the language(s) to be used in the arbitral proceedings (Article 26 as amended by Annex 6 to the Vienna Rules);
- (4) the applicable law for the dispute relating to succession and the applicable law for the arbitration agreement (according to Article 27 paragraph 1 as amended by Annex 6 to the Vienna Rules, the applicable law shall be the law applicable under the conflict-of-law rules at the place of the habitual residence of the deceased at the time of death, or the law that may be chosen thereunder);
- (5) the scope of the arbitrators' confidentiality (Article 16 paragraph 2 Vienna Rules) and its extension regarding parties, representatives and experts.

ANNEX 2

INTERNAL RULES OF THE BOARD¹

(1) The meetings of the Board are convened by the President and presided over by him or by a Vice President.

(2) The Board shall have a quorum if more than one third of its members are in attendance. Attendance may also be effectuated by participation via telephone or video conferencing as well as via internet.

(3) The Board shall decide by simple majority of the members present who are eligible to vote. If there is a tie vote, the presiding member shall have a prevailing vote.

(4) If the Vice Presidents are prevented from exercising their duties, the President's duties shall be assumed by the most senior member based on duration of service as Board member. Otherwise, the Vice President with the longest duration of service as Board member shall perform the duties.

(5) Members of the Board who are or were involved in any capacity whatsoever in an arbitration administered by VIAC shall not be allowed to be present or to participate in any way in discussions or decisions pertaining to those same proceedings. This shall not impair the existence of a quorum of the Board.

(6) Decisions by resolution by correspondence are permissible. In the latter case, the President shall submit a written proposal to the members and set a time limit for the casting of written votes. Articles 2 and 3 of this Annex shall apply by analogy. Each member has the right to request a meeting regarding the written proposal.

(7) The Board is not obliged to state the reasons on which its decisions are based.

¹ Status as of 1 July 2021

ANNEX 3

SCHEDULE OF FEES¹

Registration Fee²

Amount in dispute in EUR		Rate in EUR
from	to	
	25,000	500
25,001	75,000	1,000
over 75,000		1,500

Administrative Fees³

Amount in dispute in EUR		Rate in EUR
from	to	
	25,000	500
25,001	75,000	1,000
75,001	100,000	1,500
100,001	200,000	3,250 + 1.875 % of amt. over 100,000
200,001	500,000	5,125 + 1.250 % of amt. over 200,000
500,001	1,000,000	9,125 + 0.875 % of amt. over 500,000
1,000,001	2,000,000	13,500 + 0.500 % of amt. over 1,000,000
2,000,001	15,000,000	18,500 + 0.150 % of amt. over 2,000,000
15,000,001	40,000,000	38,000 + 0.058 % of amt. over 15,000,000
over 40,000,000		52,500 + 0.045 % of amt. over 40,000,000 in total max. 75,000 (52,500 + 22,500)

¹ See the cost calculator on the VIAC website (<https://www.viac.eu/en/arbitration/cost-calculator>)

² See Article 10 Vienna Rules; Article 4 Vienna Mediation Rules

³ See Article 44 paragraphs 2 and 4 Vienna Rules; Article 8 paragraph 5 Vienna Mediation Rules

Fees for Sole Arbitrators⁴

Amount in dispute in EUR		Rate in EUR	
from	to		
	100,000	6 %, minimum fee 3,000	
100,001	200,000	6,000 + 3.00 % of amt. over	100,000
200,001	500,000	9,000 + 3.10 % of amt. over	200,000
500,001	1,000,000	18,300 + 2.30 % of amt. over	500,000
1,000,001	2,000,000	29,800 + 1.10 % of amt. over	1,000,000
2,000,001	5,000,000	40,800 + 0.66 % of amt. over	2,000,000
5,000,001	10,000,000	60,600 + 0.45 % of amt. over	5,000,000
10,000,001	20,000,000	83,100 + 0.21 % of amt. over	10,000,000
20,000,001	100,000,000	104,100 + 0.088 % of amt. over	20,000,000
100,000,001	500,000,000	174,500 + 0.031 % of amt. over	100,000,000
over 500,000,000		298,500 + 0.01 % of amt. over	500,000,000

⁴ See Article 44 paragraphs 2, 4, 8 and 11 Vienna Rules in particular

ANNEX 4

VIAC AS APPOINTING AUTHORITY

VIAC may be designated to act as appointing authority in ad hoc proceedings.

VIAC AS APPOINTING AUTHORITY

Article 1

(1) VIAC may be designated as appointing authority in accordance with this Annex 4 by contract, law, treaty, agreement of the parties to the dispute or by the Secretary-General of the Permanent Court of Arbitration at The Hague.

(2) VIAC may provide the following services as appointing authority:

- 2.1 appointment of arbitrators or other third-party neutrals;
- 2.2 appointment of substitute arbitrators and other third-party neutrals;
- 2.3 appointment of experts;
- 2.4 decision on challenges of arbitrators;
- 2.5 assistance in fixing the fees and expenses of arbitrators and other third-party neutrals as well as review of such fees and expenses;
- 2.6 advisory comments regarding advances on costs.

(3) Unless the parties have agreed otherwise, when requested to appoint an arbitrator, VIAC will follow the procedure set out in Articles 16-18 Vienna Rules and, when requested to appoint another third party neutral, the procedure set out in Article 7 Vienna Mediation Rules, respectively.

(4) When requested to decide a challenge of an arbitrator, and unless otherwise agreed by the parties, VIAC will follow the challenge procedure set out in Articles 20 et seqq. Vienna Rules.

REQUEST

Article 2

(1) A request shall be submitted to VIAC in accordance with Article 12 Vienna Rules and must be:

1.1 in writing in one of the languages of correspondence of VIAC (English or German);

1.2 dated;

1.3 signed by the requesting party/parties or its/their duly authorized representative(s). If the request is signed by a representative, it must enclose proof of the authorization, e.g. a power of attorney or a letter of engagement.

(2) A request shall include the following information:

2.1 a description of the requested type of appointment service as described in Article 1 paragraph 2;

2.2 a description of the nature of the dispute;

2.3 a copy of the statement of claim or other initial written submission, the answer to the statement of claim or any responses thereto from the other party/parties, as well as any further relevant submissions or correspondence by the parties;

2.4 the dispute resolution clause and the provision designating VIAC as appointing authority;

2.5 the full names, addresses, including electronic mail addresses, and other contact details of the parties and their representatives, and any comment on the parties' nationalities;

2.6 the name and nationality of any arbitrator / third-party neutral / expert already appointed, if any, information on the method of appointment, and any declaration made by them;

2.7 language(s) of the proceedings.

COSTS

Article 3

(1) If VIAC is requested to act as appointing authority under this Annex, the requesting party/parties shall pay a non-refundable fee in the amount of EUR 3,000 for each service requested. A request will be processed only after full payment of this fee.

(2) In exceptional circumstances, VIAC may deviate from the amounts set out in paragraph 1 of this Article.

DISCLAIMER

Article 4

The liability of the arbitrator, the other third party neutral, the tribunal secretary, the Secretary General, the Deputy Secretary General, the Board and its members, as well as the Austrian Federal Economic Chamber and its employees for any act or omission in relation to the proceedings is excluded, unless such act or omission constitutes willful misconduct or gross negligence.

ANNEX 5

VIAC AS ADMINISTERING AUTHORITY

VIAC may be designated to act as administering authority in ad hoc proceedings.

VIAC AS ADMINISTERING AUTHORITY

Article 1

(1) In arbitrations governed by the UNCITRAL Arbitration Rules or other ad hoc arbitrations or other ad hoc alternative dispute resolution proceedings, VIAC acts as administering authority in accordance with this Annex 5 if the parties have agreed that the proceedings shall be administered by VIAC.

(2) VIAC may provide the following administrative services:

2.1 Support services, including

- i. maintenance of a case file of written communications and submissions;
- ii. facilitating communications, with the possibility to opt in for access to the VIAC Platform (“VIAC Portal”);
- iii. arrangements for meetings and hearings:
 - assisting in establishing the date, time, and place of meetings and hearings;
 - arranging meeting/hearing rooms at the premises of the Austrian Federal Economic Chamber, including technical equipment and logistical support;
 - organizing in-house luncheons and catering services;
 - assisting with further logistical organization, e.g. identifying and engaging court reporters or interpreters;
 - facilitating entry visas when required;
- iv. services with respect to the storage of files, including arbitral awards.

2.2 Administration of costs, including holding deposits from the parties as advances on costs of the proceedings and handling payments to arbitrators and services providers.

2.3 Services as appointing authority as described in Article 1 of Annex 4.

REQUEST

Article 2

(1) A request shall be submitted to VIAC in accordance with Article 12 Vienna Rules and must be:

1.1 in writing in one of the languages of correspondence of VIAC (English or German);

1.2 dated;

1.3 signed by the requesting party/parties or its/their duly authorized representative(s). If the request is signed by a representative, it must enclose proof of the authorization, e.g. a power of attorney or a letter of engagement.

(2) The Secretary General may require additional information depending on the services requested.

COSTS

Article 3

(1) If VIAC is requested to act as administrative authority under Article 1 of this Annex 5, the requesting party/parties shall pay a registration fee net of any charges in the amount stipulated in Annex 3. The registration fee is non-refundable and shall not be deducted from the paying party's advance on costs. A request will be processed only after full payment of the registration fee.

(2) Depending on the administrative services requested, the following administrative fees apply:

2.1 For full administrative services, VIAC charges its standard administrative fees as per Annex 3 depending on the amount in dispute. The amount in dispute shall be calculated based on the cost provisions of the Vienna Rules or Vienna Mediation Rules, depending on the nature of dispute.

2.2 For selected administrative services, VIAC reduces its administrative fees accordingly.

2.3 In principle, VIAC's services as administrative authority are split into three categories. For each category, a third of the standard administrative fees as per Annex 3 will be charged, depending on the amount in dispute:

- i. support services as described in Article 1 paragraph 2.1 of this Annex 5;
- ii. services as administrator for costs as described in Article 1 paragraph 2.2 of this Annex 5;
- iii. services as appointing authority as described in Article 1 paragraph 2 of Annex 4.

2.4 In any case, the minimum administrative fees are EUR 3,000.

(3) The advance on costs for the administrative fees must be paid in full before VIAC starts to provide the respective services.

(4) All advances on costs in an arbitration are subject to the advance on costs provision under the VIAC Rules of Arbitration (Article 42), or when administrative services are requested in other alternative dispute resolution proceedings, the VIAC Rules of Mediation (Article 8), respectively. All advances on costs may be drawn upon by VIAC at any stage during or after the proceedings to cover the costs incurred in such proceedings. Funds are disbursed on the order of the arbitral tribunal or, in case of other ad hoc alternative resolution proceedings the other third-party neutral, only.

(5) In exceptional circumstances, VIAC may deviate from the amounts set out in paragraph 2 of this Article.

DISCLAIMER

Article 4

The liability of the arbitrator, the other third party neutral, the tribunal secretary, the Secretary General, the Deputy Secretary General, the Board and its members, as well as the Austrian Federal Economic Chamber and its employees for any act or omission in relation to the proceedings is excluded, unless such act or omission constitutes willful misconduct or gross negligence.

ANNEX 6

SUPPLEMENTARY RULES FOR DISPUTES RELATING TO SUCCESSION

The supplementary rules for disputes relating to succession set forth in Annex 6 shall apply if the parties have agreed to their application, or if the application has been foreseen by the deceased in a disposition of property upon death, including an agreement as to succession, or in any other legal act not based on an agreement of the parties.

VIAC AND APPLICABLE VERSION OF THE VIENNA RULES

Article 1

*Paragraph 1 of Article 1 Vienna Rules is **supplemented** by the following **insertion**:*

(1) The Vienna International Arbitral Centre (“VIAC”) is the Permanent International Arbitration Institution of the Austrian Federal Economic Chamber¹. VIAC administers domestic and international arbitrations as well as proceedings pursuant to other alternative dispute resolution methods, if the parties have agreed upon the VIAC Rules of Arbitration (“Vienna Rules”), the VIAC Rules of Mediation (“Vienna Mediation Rules”), the VIAC Rules of Investment Arbitration (“Vienna Investment Arbitration Rules”), the VIAC Rules of Investment Mediation (“Vienna Investment Mediation Rules”); or if it has been otherwise agreed or foreseen that VIAC should serve as the administering institution. **This includes cases where the administration by VIAC has been foreseen by the deceased in a disposition of property upon death, including an agreement as to succession, or in any other legal act not based on an agreement of the parties.**

*Paragraph 2 of Article 1 Vienna Rules is **replaced** by the following **insertion**:*

(2) Unless otherwise agreed or foreseen in a disposition of property upon death, the Vienna Rules shall apply in disputes relating to succession in the version in effect at the time of the commencement of the arbitration (Article 7 paragraph 1).

¹ According to Section 139 paragraph 2 of the Federal Statute on the Economic Chambers 1998 (“Wirtschaftskammergesetz 1998”), Federal Law Gazette I No 103/1998 as amended by Federal Law Gazette I No 27/2021

CONSOLIDATION

Article 15

*Paragraph 1 of Article 15 Vienna Rules is **replaced** by the following **paragraph 1** and **supplemented** by the following **paragraph 3**:*

(1) Upon a party's request, two or more arbitral proceedings in disputes relating to succession may be consolidated if:

1.1 the parties agree to the consolidation; or

1.2. the same arbitrator(s) was/were nominated or appointed; or

1.3. the claims are legally or factually connected, and the parties of the arbitral proceedings are at least partly identical;

and the place of arbitration is the same.

(2) Unchanged.

(3) (new) If a party requests consolidation before nomination or appointment of the arbitrator(s) and if such consolidation is granted by the Board, the constitution of the arbitral tribunal shall be governed by Article 18. If an arbitrator has already been nominated or appointed, the arbitral proceedings shall be consolidated into the arbitration that commenced first, unless the parties have agreed otherwise. In this case, the Board may revoke appointments already made and appoint new co-arbitrators or all arbitrators according to Article 18.

ARBITRAL TRIBUNAL – GENERAL PROVISIONS

Article 16

*Paragraph 1 of Article 16 Vienna Rules is **supplemented** by the following **insertions**:*

(1) The parties **or the deceased** shall be free to designate the persons they wish to nominate as arbitrators. Any person with full legal capacity may act as arbitrator, provided the parties have not agreed upon, **or the deceased has not foreseen in a disposition of property upon death**, any particular additional qualification requirements. The arbitrators have a contractual relationship with the parties and shall render their services to the parties.

CONSTITUTION OF THE ARBITRAL TRIBUNAL

Article 17

*Paragraphs 1 and 2 of Article 17 Vienna Rules are **supplemented** by the following **insertions**:*

(1) The parties may agree, **or the deceased may foresee in a disposition of property upon death**, whether the arbitral proceedings will be conducted by a sole arbitrator or a panel of three arbitrators. The parties may also agree on, **or the deceased may foresee in a disposition of property upon death**, the manner of appointment of the arbitrators. In the absence of an agreement **or disposition of property upon death**, paragraphs 2 to 6 of this Article shall apply.

(2) Absent agreement **or disposition of property upon death** on the number of arbitrators, the Board shall determine whether the dispute will be decided by a sole arbitrator or by a panel of three arbitrators. In so doing, the Board shall take into consideration the complexity of the case, the amount in dispute, and the parties' interest in an expeditious and cost-efficient decision.

PLACE OF ARBITRATION

Article 25

*Paragraph 1 of Article 25 of Vienna Rules is **supplemented** by the following **insertions**:*

(1) The parties are free to agree on, **or the deceased is free to foresee**, the place of arbitration. Absent party agreement **or disposition of property upon death**, the place of arbitration shall be Vienna.

LANGUAGE OF THE PROCEEDINGS

Article 26

*Article 26 of Vienna Rules is **supplemented** by the following insertions:*

Absent party agreement **or disposition of property upon death** on the language(s) of the arbitration, immediately after transmission of the file, the arbitral tribunal shall determine the language(s) having due regard to all circumstances, including the language of the contract **or the disposition of property upon death**.

APPLICABLE LAW, AMIABLE COMPOSITEUR

Article 27

*Paragraphs 1 and 2 of Article 27 Vienna Rules are **replaced** by the following **paragraph 1**:*

(1) The law applicable for disputes relating to succession shall be the law applicable under the conflict-of-law rules at the place of the habitual residence of the deceased at the time of death or the law that may be chosen thereunder.

(2) Deleted.



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