

VIAC – Questionnaire for Mediators

1. **Name:** WONG Yan Amy
2. **Nationality:** Chinese (Hong Kong)
3. **Contact information**
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 - E-Mail: amymediation12@gmail.com
 - Website: www.mediationcentre.org.hk
 - LinkedIn: yaw201@gmail.com
4. **Education and professional experience (original profession; where did you study?):**

Please see CV for details.
5. **Core area of current professional activity:**

Mediator for Commercial and Community Disputes
6. **Accreditation in the field of ADR (including relevant trainings and connected qualifications):**
 - Accredited Mediator of Hong Kong Mediation Centre and Hong Kong Mediation Accreditation Association Ltd.
 - International Accredited Professional Mediator of Mainland – Hong Kong Joint Mediation Center
 - Mediation Coach of Hong Kong Mediation Accreditation Association Ltd.
 - Mediation Assessor of Mainland – Hong Kong Joint Mediation Center
7. **Practical experience in mediation**
 - How many (international) mediations have you participated in
 - as single/co-mediator/in a team? Single 2, Co-Mediation 10
 - administered by an institution; under which Rules? Hong Kong Mediation Centre and Mainland – Hong Kong Joint Mediation Center
 - in which areas/fields? Commercial, Community and Employment Disputes
 - how complex (*please provide examples, participation of lawyers/experts*)? Wild range
 - How often have you acted in a different function (e.g. consultant, expert)?
 - What other ADR-experience do you have?

Arbitration and Jury
8. **Languages (including levels)**

Mother tongue: Cantonese

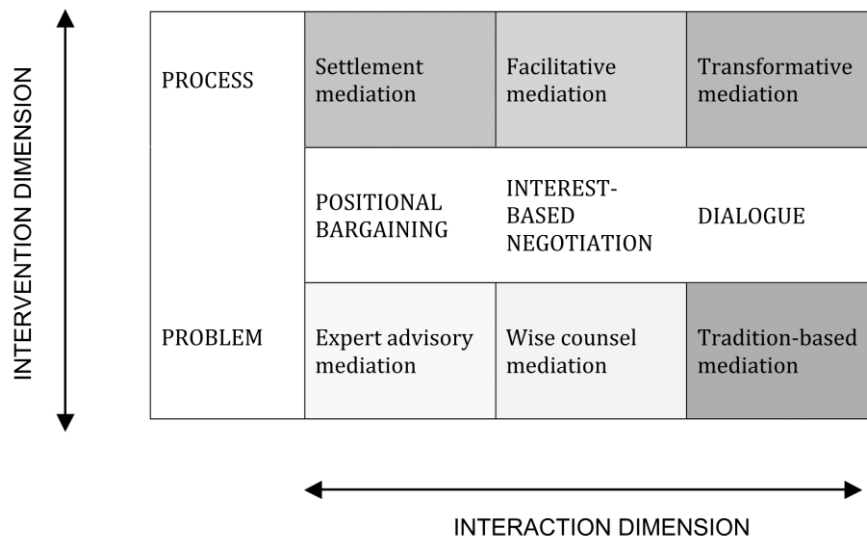
Working languages (i.e. languages in which you have both a spoken and written command so that you may conduct mediation proceedings in this language): English and Putonghua

Basic knowledge:

9. Style of mediation

Where do you see yourself? Please tick box as appropriate or indicate your preferred style.

Facilitative Mediation



© Alexander, Nadja (2011) "The Mediation Meta-Model - the realities of mediation practice," *ADR Bulletin*: Vol. 12: No. 6, Article 5. Available at: <http://epublications.bond.edu.au/adr/vol12/iss6/5>; see also here for a detailed description of the 6 mediation styles.

10. Please describe aspects of your personality which could be interesting to clients you are going to mediate; what would former clients emphasize in your work?

Helpful, Patient and Friendly

11. Publications and other activities in ADR related matters (e.g. training sessions, seminars, conferences, articles and others):

Speaker for Mediation Talk for University of Shantou

12. Memberships in mediation institutions / functions in mediation institutions/organizations:

Trainer, Promise-U Lawfirm of Guangdong

Adjunct Lecturer, City University of Macau

Arbitrator, Zhanjiang Court of International Arbitration

HK Expert Juror, Shenzhen Qianhai Co-operation Zone People’s Court

Mediator, Shenzhen Qianhai Co-operation Zone People’s Court

Mediator, CCPIT/CCOIC, Shenzhen and Dongguan Mediation Center

Secretary General, Mainland – Hong Kong Joint Mediation Center

Director, Mainland – Hong Kong Joint Mediation Center

Alternate Director, Joint Mediation Helpline Office

Panel Mediator, Vienna International Arbitral Centre

Accredited Mediator, The Lands Tribunal (Building Management Case), HKSAR

Accredited Mediator, Hong Kong Mediation Accreditation Association Ltd

Accredited Mediator, Hong Kong Mediation Centre

Secretary General, Hong Kong Mediation Centre

13. Special expertise or specializations (please list a maximum of three) in your ADR-practice:

International Trade

14. Soft Skills (e.g. intercultural competences):

Good listening, Reality Testing and Reframing Skill

15. How do you ensure your professional quality (e.g. coaching, practice supervision, etc)?

Participate in CPD programmes of Hong Kong Mediation Centre, Hong Kong Mediation Accreditation Association Ltd. and Mainland – Hong Kong Joint Mediation Center

16. Date of birth:

14 Aug 1982

I have completed this questionnaire to the above to the best of my knowledge and believe it is accurate. I understand that the above information will be used for VIAC's internal use and may be given to interested persons or may be published on VIAC's website.

29 Jan 2018

Date and signature

Ms. WONG Yan Amy

BA, MHKMC, IAPMJMC

Mediator, Adjunct Lecturer, Assessor

Fluent in Cantonese, English and Putonghua



Academic background

Bachelor of Arts in Business and Management, University of Exeter, United Kingdom

Career

2015 – Present	Secretary General, Mainland – Hong Kong Joint Mediation Center
2015 – Present	Director, Mainland – Hong Kong Joint Mediation Center
2015 – Present	Alternate Director, Joint Mediation Helpline Office
2013 – Present	Secretary General, Hong Kong Mediation Centre
2012 – 2013	Assistant Secretary General, Hong Kong Mediation Centre

Mediation and ADR training

2016	Assessor Certificate Training Course, Mainland – Hong Kong Joint Mediation Center
2015	Mediation Coach Training Workshop, Hong Kong Mediation Centre
2013	Professional Mediator Training Course, Hong Kong Mediation Centre

Accreditation in the field of ADR

2016	Assessor, Mainland – Hong Kong Mediation Joint Mediation Center
2015	Cross-border Mediator, Mainland – Hong Kong Joint Mediation Center
2015	Coach, Hong Kong Mediation Accreditation Association Ltd
2013	Accredited Mediator, Hong Kong Mediation Accreditation Association Ltd
2013	Accredited Mediator, Hong Kong Mediation Centre

Practical mediation experience

2017	Commercial Disputes (2 Cases)
2016	Community Disputes (2 Cases)
2015	Community Disputes (3 Cases)
2014	Commercial Disputes (2 Cases), Employment Dispute (3 Cases)

Membership and position in other ADR organizations

2018 – Present	Trainer, Promise-U Lawfirm of Guangdong
2018 – Present	Panel Mediator, Vienna International Arbitral Centre
2017 – Present	Adjunct Lecturer, City University of Macau
2017 – Present	Observer, United Nations Commission on International Trade Law (UNCITRAL) Working Group II
2017 – Present	Arbitrator, Zhanjiang Court of International Arbitration
2016 – Present	HK Expert Juror, Shenzhen Qianhai Co-operation Zone People’s Court
2016 – Present	Mediator, Shenzhen Qianhai Co-operation Zone People’s Court
2016 – Present	Mediator, Shenzhen and Dongguan Mediation Center, China Council for the Promotion of International Trade / China Chamber of International Commerce Mediation Center (CCPIT/CCOIC)
2015 – Present	Secretary General, Mainland – Hong Kong Joint Mediation Center
2015 – Present	Mediator, Free Mediation Service Scheme for Building Management of Home Affairs Department, HKSAR
2015 – Present	Director, Mainland – Hong Kong Joint Mediation Center
2015 – Present	Alternate Director, Joint Mediation Helpline Office
2015 – Present	Mediator, Shenzhen Civil & Commercial Mediation Center
2014 – 2015	Secretary General, Asian Mediation Association
2013 – Present	Accredited Mediator, The Lands Tribunal (Building Management Case), HKSAR
2013 – Present	Accredited Mediator, Hong Kong Mediation Accreditation Association Ltd
2013 – Present	Accredited Mediator, Hong Kong Mediation Centre
2013 – Present	Secretary General, Hong Kong Mediation Centre

Experience in delivering speech in ADR conferences and seminars

Speaker, Mediation Talk for Shantou University