

VIAC – Questionnaire for Mediators

1. **Name:** Vlatka Cikač

2. **Nationality:** Croatian

3. **Contact information**

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4. **Education and professional experience (original profession; where did you study?):**

- Law Faculty of Zagreb
- Law trainee at the Trade Court in Zagreb
- Law trainee at the Law Office Zadavec
- Law trainee at the Law Office Boric

5. **Core area of current professional activity:**

Attorney-at-Law and Mediator

6. **Accreditation in the field of ADR (including relevant trainings and connected qualifications):**

- Education at HUM/Croatian Mediation Chamber (2010-now)
- Fortbildung, Expertsgroup Wirtschaftsmediation Kärnten

7. **Practical experience in mediation**

- How many (international) mediations have you participated in
 - as single/co-mediator/in a team? **2**
 - administered by an institution; under which Rules? **ICC Paris**
 - in which areas/fields? **Commercial law, Family law**
 - how complex (*please provide examples, participation of lawyers/experts*)?
 - **1. Commercial case, payment problems**
 - **2. Commercial case, malfunction factory equipment**
- How often have you acted in a different function (e.g. consultant, expert)? **Always as mediator.**
- What other ADR-experience do you have?
 1. Practice at the Law Office Heuking-Kühn-Lüer-Woytek, Düsseldorf, 2010, under supervision of the Attorney-at-Law Ulrike Gantenberg
 2. Negotiations program at ZSEM (Zagreb School of Economics and Management) hosted by Ross Faculty (Michigan)

8. **Languages (including levels)**

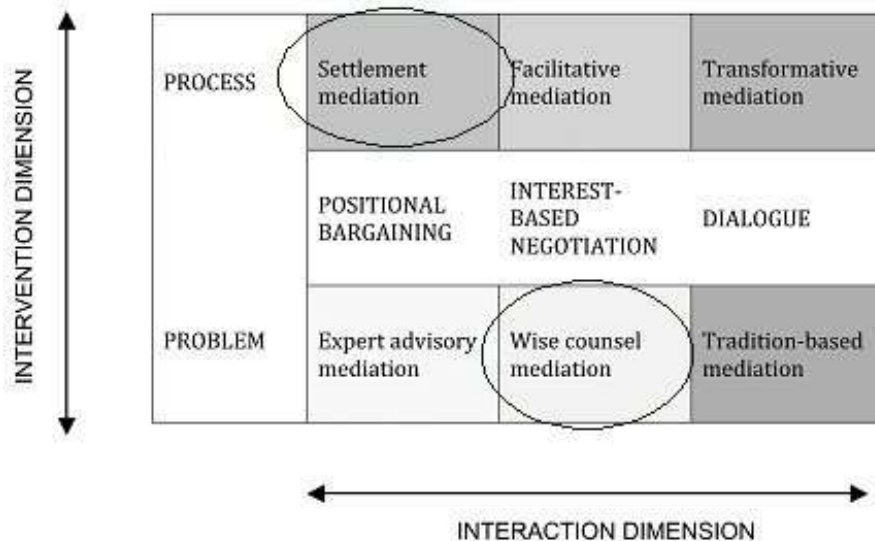
Mother tongue: **Croatian**

Working languages (i.e. languages in which you have both a spoken and written command so that you may conduct mediation proceedings in this language): **English, German**

Basic knowledge: **English, German**

9. Style of mediation

Where do you see yourself? Please tick box as appropriate or indicate your preferred style.



© Alexander, Nadja (2011) "The Mediation Meta-Model - the realities of mediation practice," *ADR Bulletin*: Vol. 12: No. 6, Article 5.

Available at: <http://epublications.bond.edu.au/adr/vol12/iss6/5>; see also here for a detailed description of the 6 mediation styles.

10. Please describe aspects of your personality which could be interesting to clients you are going to mediate; what would former clients emphasize in your work?

- empathy towards people's problems
- sensitive in complex court-case situation
- 15 years of experience in commercial cases as attorney-at-law
- 15 years of experience working with family businesses
- 15 years of experience in cross-border family mediation

11. Publications and other activities in ADR related matters (e.g. training sessions, seminars, conferences, articles and others):

- founder and Chair of the ADR (Arbitration & Mediation) Committee at the AmCham/American Chamber of Commerce in Croatia
- articles about Family Business Mediation published in professional periodicals
- lectures about Family Business Mediation in HUM (Croatian Mediation Chamber) and other business conferences, Lider (Magazin and Business Conference) etc.

12. Memberships in mediation institutions / functions in mediation institutions/organizations:

- Croatian Mediation Chamber (HUM)
- International Mediation Center for Family Conflict and Child Abduction (MiKK)

13. Special expertise or specializations (please list a maximum of three) in your ADR-practice:

- Croatian-German/Austrian commercial cases
- family cross-border mediation
- family business mediation

14. Soft Skills (e.g. intercultural competences):

- fluent German, English language knowledge
- 15 years of experience with German, English speaking clients
- experience in family law matters

15. How do you ensure your professional quality (e.g. coaching, practice supervision, etc?)

- by practicing supervision at HUM
- by working on mediation cases

16. Date of birth: 06.02.1979

I have completed this questionnaire to the above to the best of my knowledge and believe it is accurate. I understand that the above information will be used for VIAC's internal use and may be given to interested persons or may be published on VIAC's website.

Date and signature, 09.02.2017, Vlatka Cikač

Vlatka Cikač



**Odvjetnički ured & Ured za mirenje
CIKAČ**

Lebenslauf:



**Vlatka Cikač, mag.iur.
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Ausbildung & Berufserfahrung:

Anwältin (2007 -)
Referendarin (2003-2007)
Staatsexamen (2005)
Referendar beim Handelsgericht in Zagreb

Fakultät der Rechtswissenschaften,
Universität Zagreb (1997-2002)
Gymnasium in Varaždin (1993-1997)

Sprachen: Deutsch, Englisch, Kroatisch

Die Hauptaufgabe der **Anwaltskanzlei & Mediationskanzlei CIKAČ** ist die Erbringung anwaltlicher Leistungen und Beratung in rechtlichen Fragen der kroatischen Mandanten und zwar sowohl Privatpersonen als auch Gesellschaften, als auch der Mandanten aus deutschsprachigen Ländern (Österreich, Deutschland usw.), in folgenden Tätigkeitsbereichen des kroatischen Rechtes:

- **Erbrecht**
- **Familienrecht**
- **Mediation** im Bereich des Unternehmertums & Familienrecht

Zusätzliche Kenntnisse & Erfahrungen:

- Hospitation in der Anwaltskanzlei HEUKING KÜHN LÜER WOJTEK in Düsseldorf, BR Deutschland
- Hospitationsprogramm für Rechtsanwälte, Bonn, BR Deutschland
- Fortbildung der deutschen Sprache an der *Ludwig Maximilians Universität München*, BR Deutschland
- Zertifikat der deutschen Sprache ZMP – *Goethe-Institut*

Mitgliedschaften:

Kroatische Anwaltskammer (HOK) 
Deutscher Anwaltverein (DAV) 
Verband Deutscher Anwälte (VDA) 
Deutsch-Kroatische Industrie- und Handelskammer (DIHK/AHK) 
Kroatisch-Österreichische Handelskammer (KÖHK)
American Chamber of Commerce in Croatia (AmCham) 
Kroatische Kammer der Geschäftsfrauen (KRUG) 
Kroatischer Mediationsverband (HUM)
Juristenverband, Wien
International Mediation Center for Family Conflict and Child Abduction (MiKK)
E-Rotary Klub Kroatien, früher Rotaract